



# Legal Aid WA – How we can help

**This fact sheet has information on Legal Aid WA and the main services that we offer.**

## What is Legal Aid WA?

Legal Aid WA offers free or low-cost legal services across Western Australia on many different issues, such as:

- » being charged with a criminal offence,
- » family separation,
- » when your child has been taken into care,
- » family violence,
- » dispute resolution,
- » getting compensation as a victim of crime,
- » mortgage stress,
- » elder abuse,
- » and more.

## Who does Legal Aid WA help?

Legal Aid WA tries to help as many people as we can but cannot help with every legal issue.

How much we can help you will depend on your personal circumstances, legal problem and our resources.

If we cannot help with your legal problem, we will try to refer you to someone who can.

If you are using one of our services and English is not your first language or you have difficulty speaking or hearing, we can book an interpreter to help you.

We also have services to help people who are in prison.



**“Legal Aid WA offers free or low-cost legal services across Western Australia.”**

## What services does Legal Aid WA offer?

If you have a legal problem, Legal Aid WA has services that might be able to help you.

Our main services include:

- » **Information:** we have a telephone Infoline service and an online Infochat service that provide people with legal information and referrals. These services are open Monday to Friday between 9.00am and 4.00pm.
- » **Legal advice:** we have lawyers that can give confidential advice and assistance in person and over the phone on many different legal issues. An appointment can be made by calling the Infoline or your nearest Legal Aid WA office.
- » **Representation:** we have a duty lawyer service in courts throughout Western Australia. You can see the duty lawyer on the day you go to court. Depending on your situation, the duty lawyer can give you advice about your legal options, prepare court documents, negotiate for you and speak for you in court. Duty lawyers cannot represent you at trial and they do not deal with all types of cases. If you need ongoing representation or help with your legal problem, you might be able to get a grant of aid to pay for a lawyer.

## Where can you get more information?

For more information on the ways Legal Aid WA can help you, visit the ‘Get Legal Help’ webpage on [www.legalaid.wa.gov.au](http://www.legalaid.wa.gov.au), visit your local Legal Aid WA office, or call the Infoline on 1300 650 579.

This fact sheet contains information only. It is not legal advice. If you have a legal problem, you should speak to a lawyer. Legal Aid WA aims to provide accurate information but does not accept responsibility if it is not.

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