

# **LEGAL AID WA: HOW WE HELP**

This fact sheet has information about Legal Aid WA services and the types of legal problems we can help with.

# What is Legal Aid WA?

Legal Aid WA provides free or low-cost legal help and social support to people in Western Australia.

# What can we help with?

### Family law

- separation and divorce
- arrangements for children and property
- family violence and restraining orders, and
- protection and care.

# Criminal law

- criminal offences in the Children's Court, Magistrates Court, District Court and Supreme Court, and
- traffic offences.

#### Civil law

- debts and fines
- mortgage stress
- elder abuse and rights
- guardianship and administration
- compensation for victims of crime
- National Disability Insurance Scheme appeals
- and more.

# Who can we help?

Legal Aid WA tries to help as many people as we can in Perth and across regional Western Australia. We also have services to help people in prison.

If you are using one of our services and English is not your first language or you have difficulty speaking or hearing, we can book an interpreter to help you.

If we cannot help you, we will try to refer you to someone who can.



# What services do we provide?

## Information



Infoline: 1300 650 579 Legal Yarn: 1800 319 803 (for First Nations callers)



Website/InfoChat: www.legalaid.wa.gov.au



**Translating & Interpreting Service:** 131 450



**National Relay Service: 133 677** (for hearing and speech impaired)

We have a telephone infoline service and an online infochat service that can provide you with legal information and referrals.

You can call or chat with us Monday to Friday between 9am and 4pm. You can also find information about a range of legal issues on our website.

## Legal advice

We have lawyers that can give confidential advice and assistance in the following ways:

- in person at a Legal Aid WA office or at court
- by telephone, or
- using video technology at a virtual office.

#### Representation

We have a duty lawyer service in courts across Western Australia to help with criminal, family and protection and care cases.

This includes a duty lawyer service in Magistrates Courts, the Family Court of WA in Perth and the Children's Court of WA.

You can see the duty lawyer on the day you go to court. Depending on your situation, the duty lawyer may give you advice about your legal options, prepare court documents, negotiate for you, and speak for you in court.

# Legal Aid WA offices:

#### Perth

1300 650 579

(08) 9261 6222

## Albany

(08) 9892 9700

## **Bunbury**

(08) 9721 2277

## Geraldton

(08) 9921 0200

## Kalgoorlie

(08) 9025 1300

#### South Hedland

(08) 9172 3733

#### Broome

(08) 9195 5888

#### Kununurra

(08) 9166 5800

#### Christmas Island

(08) 9164 7529

# Virtual offices



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