

Checklist – Letter of demand

Car crash – self help guide

You may find this checklist useful if you need to send a letter of demand for the cost of repairs to your car.

Letter asks the other driver to pay within a specific time and sets out method of payment
Letter explains why you think the other driver is to blame
Kept a copy of the letter/s and other documents sent
Quotes for repairs attached
Towing fee receipt and storage invoice and other relevant receipts attached (if applicable)
Total amount claimed covers repairs, towing, storage, hire car if applicable
Legal advice before sending
Letter marked "without prejudice" if appropriate in your case