



## Activity A

Watch Centrelink and answer the questions.

1. What does Win-Aung tell Centrelink?

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2. How many hours does Win-Aung tell Centrelink he would be working?

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3. How many hours does Win-Aung work?

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4. How much does Centrelink say he owes them?

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5. Who does Centrelink check with to find out how much Win-Aung earned?

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## Activity B

Watch the story again. Match the word or phrase on the left with its meaning.

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|-----------------|--|
| 1. Make money   | a. Paid more money than you deserve  |
| 2. On behalf of | b. A printed statement of the amount you are paid for the work you have done |
| 3. Overpaid     | c. Work for pay  |
| 4. Payslip      | d. An amount of money that is paid   |
| 5. Payment      | e. As somebody's representative  |

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## Activity C

Place the sentences in the correct order and write them out on the lines over the page.

- Win-Aung works nine hours.
- Win-Aung speaks to a Centrelink employee who tells him it's his responsibility to give them the correct information.
- Win-Aung's boss asks him to work an extra four hours.
- Win-Aung rings Centrelink to inform them he got married.
- The lawyer calls Centrelink on behalf of Win-Aung.
- Centrelink tells Win-Aung his Newstart payments may change.
- Win-Aung speaks to a lawyer.
- Win-Aung gets a letter from Centrelink saying he owes \$2000.



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**Activity D**

**What's the important information? Complete these sentences. Use a word from below.**

declare                      review                      information                      form                      Centrelink

1. Always tell \_\_\_\_\_ if you change your living arrangements.
2. You should complete a Centrelink \_\_\_\_\_ after you get paid.
3. It's your responsibility to give Centrelink correct \_\_\_\_\_.
4. You must \_\_\_\_\_ what you earn on your Centrelink form.
5. If Centrelink makes a mistake you can ask for a \_\_\_\_\_ of the decision.

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**Activity E**

**Discussion**

**Have you had contact with Centrelink? What did you learn about its services? What responsibilities does a Centrelink client have?**

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**Activity F**

**Watch Centrelink again. Watch for the screen that tells you where to get help.**

**Where is the best place to get free legal help?**

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