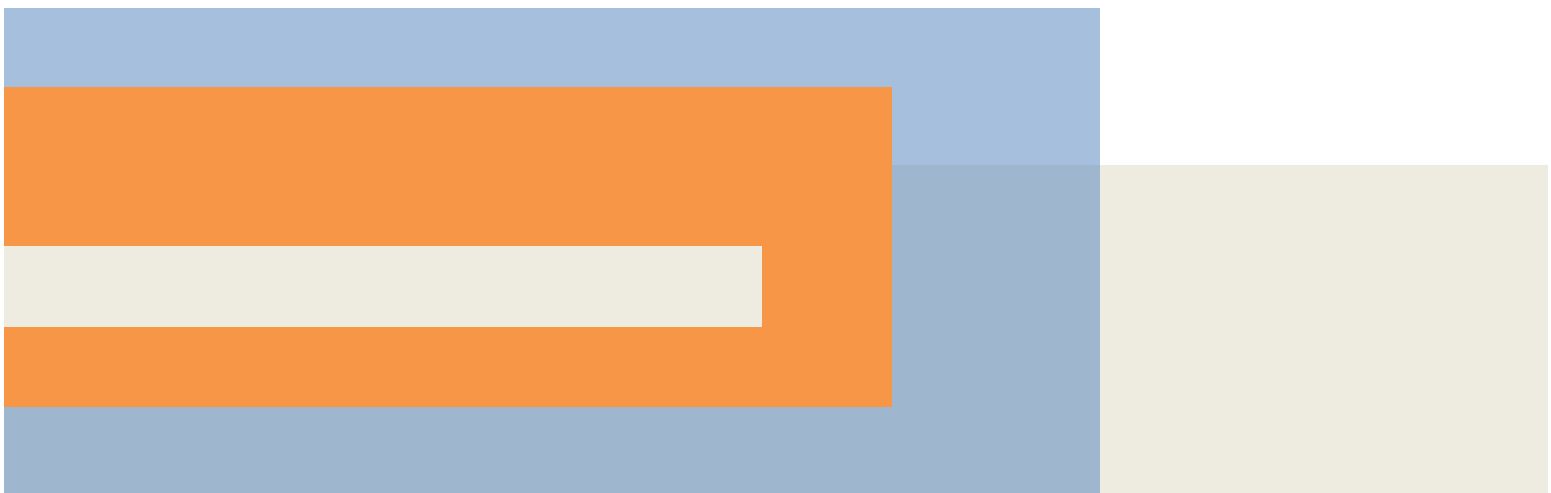




Legal Assistance Services Mapping in Western Australia

Kalico Consulting
for the WA Collaborative Services Planning Group

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Definitions and acronyms

Definitions

The following definitions of level of service for individuals are taken from the National *Legal Assistance Data Standards Manual*¹

Discrete assistance – is the provision of unbundled, discrete legal and non-legal services (e.g. information, referral, legal advice, non-legal support and a legal task –e.g.: letter writing or drafting etc.).

Duty lawyer services – are legal services provided by a duty lawyer to a service user at a court or tribunal.

Facilitated resolution process – specific processes aimed at resolving disputes without going to court (e.g. mediation, arbitration etc.).

Representation – involves ongoing carriage of a matter in a representative capacity (e.g. dispute resolution service, attendance at court, tribunal or inquiry).

Other Representation – is where a service provider takes carriage of a matter in an ongoing representative capacity but *due to the nature of the matter* it does not proceed to a court, tribunal or inquiry or the service provider *is not required* to appear before a court, tribunal or inquiry.

NOTE

This mapping exercise has identified another level of service in which a service provider specifies that whilst they provide representation services due to capacity or other reasons they do not provide court or tribunal representation. For the purposes of this document that type of service is referenced as **Representation (Itd)**.

The other category identified as services who will provide representation in court and tribunal matters but only if the matter is of public interest. For the purposes of this document that type of service is referenced as **Representation (PI)**.

Acronyms

The following provides a list of acronyms utilised in this document.

Agency	Acronym
Albany Community Legal Centre	ACLC
Aboriginal Family Law Services WA	AFLS
Aboriginal Family Violence Prevention Legal Service	AFVPLS
Aboriginal Legal Service of WA	ALSWA
Citizens Advice Bureau	CAB
Consumer Credit Legal Service WA	CCLS
Environmental Defender's Office WA	EDO
Employment Law Centre WA	ELC
Fremantle Community Legal Centre	FCLC
Goldfields Community Legal Centre	Goldfields CLC
Gosnells Community Legal Centre	GCLC
Geraldton Resource Centre (Gascoyne Community Legal Service)	GRC (GCLS) ²
Kimberley Community Legal Service	KCLS
Law Access	LA
Legal Aid WA	LAWA

¹ Australian Government, Attorney-General's Department. <https://www.ag.gov.au/LegalSystem/Legalaidprogrammes/Pages/National-Legal-Assistance-Data-Standards.aspx>

² Funded as an outreach from GRC under State program

Mental Health Law Centre	MHLC
Midland Information Debt and Legal Advocacy Service	MIDLAS
Marninwarntikura Women's Resource Centre	MWRC
Northern Suburbs Community Legal Centre	NSCLC
Peel Community Legal Service	Peel CLS
Perth Metropolitan Aboriginal Family Violence Prevention Legal Service	Djinda
Pilbara Community Legal Service	PCLS
Southern Communities Advocacy and Legal Education Service	SCALES
Southern Aboriginal Corporation FVPLS	SAC
South West Community Legal Centre	SWCLC
Street Law Centre WA	SLC
Sussex Street Community Legal Service (Disability Discrimination Unit)	SSCLS DDU
The Humanitarian Group	THG
Tenancy WA	TWA
Wheatbelt Community Legal Centre	WCLC
Women's Law Centre of WA	WLC
Welfare Rights & Advocacy Service	WRAS
Youth Legal Service	YLS

Reference	Acronym
Aboriginal, Torres Straits Islander	ATSI
Community Legal Centres	CLCs
Culturally and Linguistically Diverse	CaLD
Local Government Area	LGA

Introduction

1.1 Background

It is a requirement of the National Partnership Agreement (NPA) on Legal Assistance Services that each jurisdiction undertakes collaborative services planning. As part of this process, the Western Australian Collaborative Service Planning Group (CSPG) engaged Kalico Consulting to undertake a mapping of legal assistance services provided across the state showing the location of services and types of services provided. The results of the service mapping exercise are presented in this report.

It should be noted that the information collection for mapping purposes did not require agencies to quantify the level of services being provided. Therefore, in terms of levels of assistance, the findings in the report represents a picture of the *range* and *spread* of legal assistance services provided - not the *quantity*. The number of agencies stating that they offer a service in a particular region is not necessarily reflective or indicative of the volume of work actually undertaken by an agency in that region. In the same regard, the mapping does not include information on capacity, demand, turnaway or waitlist evidence.

This document maps the location of legal assistance services in Western Australia and provides a description of the types of services provided. It also reports information provided by some agencies as to legal service gaps or capacity issues that they have self-identified. The mapping exercise and report is not an analysis of service gaps as such.³

Christmas Island is a Territory of Australia administered by the Australian Government through the Department of Infrastructure and Regional Development. State type services are provided through a Service Delivery Arrangement between the Australian Government and Western Australian State Government Agencies, which includes Legal Aid WA⁴. Legal services provided to Christmas Island are not included in this report as they fall outside the scope of the NPA. However, it is noted that in addition to services provided by Legal Aid WA that Law Access advises that it facilitates pro bono legal assistance to asylum seekers on Christmas Island.

The services outlined in this report do not include community legal education (CLE), as this work has been undertaken by the Collaborative Services Planning Group in the *WA Community Legal Education Resources Audit* (2016).

1.2 Methodology

The mapping of legal services has been based upon:

- Information provided in templates submitted by community legal centres, Legal Aid WA, and Aboriginal Family Law Service.
- Interview held with the Aboriginal Legal Service (this was in lieu of providing a template).
- Desk top review of services provided by Southern Aboriginal Corporation Legal Service.
- Information provided at a legal assistance agencies forum held on 27 February 2017.
- Follow up emails and telephone calls with some services.
- Received feedback on drafts of the mapping report.

The data collection tool used was one already developed by the CSPG Referral Working Group. The survey tool requested information on location and types of services provided. The survey did not require respondents to use pre-set categories of law, matter or service type.

For mapping and reporting purposes, the categories of law and matter types utilised in this document are based upon the areas used in the *Community Legal Education Resources Survey* (April 2016). The description of level of legal

³ Law Access generally notes gaps arising due to a range of barriers such as limited access to disbursements and interpreting and translation services.

⁴ <http://regional.gov.au/territories/christmas/governanceadministration.aspx> accessed 8/4/17 at 9.20am

service provided is based upon the definitions utilised in the *National Legal Assistance Data Standards Manual* (see Definitions).

1.3 Limitations

Translating the information provided from the referral template tool into legal matter types and level of service definitions, required a level of interpretation. For this reason, a preliminary map was provided to all legal assistance agencies for the purpose of checking and verification, with revisions included. Drafts of the report were also provided.

The information collection tool was primarily designed for referral mapping purposes. As such, in addition to not having set categories and definitions of law, matter or service type, there were no clearly articulated and agreed definitions for concepts such as what defines an outreach service.

For this study, the information provided is based on each agency's own description of what they do and where they do it. There has been limited independent verification. In one case, a regional agency questioned the accuracy of information provided by another agency. The consultant cross-checked the information with the agency and, when confirmed as being correct, the information remained in the relevant table.

Not all agencies provided details of the matter types for which they provide assistance within the broad areas of criminal, civil and family law. One agency did not respond to the request for information in that case service details were sourced from a desktop survey.

1.4 Structure of the document

The document is divided into two main parts, the first part (section 2-10) maps legal services for those regions outside of the Perth metropolitan area. The second part (section 11) maps the Perth metropolitan region. The regions utilised in the mapping are based upon Western Australian Regional Planning boundaries.

- Section 2 provides a summary of issues that appear to be in common to all of the regional legal services outside of the Perth metropolitan area. Sections 3 -10 set out mapping for each of those specific regions.
- Section 11 maps the Perth metropolitan services. Given that currently there is not any consistent or agreed sub metropolitan regions, this section does not attempt to break down the mapping into specific sub regions.

2 Overview of regional legal services

Typically, most non-metro regions are being serviced by a combination of a local community legal centre, ALSWA, LAWA and in some areas by the AFLS and or an AFVPLS. In addition, a significant range of services are offered by Perth based agencies (see below) who provide services either through outreach, the location of a physical regional office or through telephone and online resources. The physical distribution of agencies physically located within in each region, LGA and town location is set out in Table 1.

Table 1 Physical location of offices in regional areas

Regions	LGA	Location	Service provider	#
Mid-West - Gascoyne	Greater Geraldton (C)	Geraldton	AFLS, ALSWA, GRC, LAWA, SSCLS	5
Goldfields - Esperance	Kalgoorlie- Boulder (S)	Kalgoorlie	AFLS, ALSWA, Goldfields CLC, LAWA, SSCLS	5
Kimberley	Broome (S)	Broome	AFLS, ALSWA, KCLS, LAWA	4
South West	Bunbury (C)	Bunbury	ALSWA, LAWA, SWCLC, CAB	4
Great Southern	Albany (C)	Albany	ACLC, ALSWA, LAWA, SAC	4
Kimberley	Wyndham – East Kimberley (S)	Kununurra	AFLS, ALSWA, LAWA, KCLS	4
Gascoyne – Mid-West	Carnarvon (S)	Carnarvon	AFLS, ALSWA, GRC (as GCLS), LAWA	4
Pilbara	Port Hedland (T)	South Hedland	ALSWA, LAWA, PCLS	3
Wheatbelt	Northam (S)	Northam	ALSWA, WCLC	2
Kimberley	Derby – West Kimberley (S)	Fitzroy Crossing	MWRC, ALSWA	2
Peel	Mandurah (C)	Mandurah	Peel CLS, CAB	2
Pilbara	East Pilbara (S)	Newman	PCLS	1
Pilbara	Karratha (C)	Roebourne	PCLS	1
Pilbara	Karratha (C)	Karratha	PCLS	1
Pilbara	Port Hedland (T)	Port Hedland	AFLS	1
Kimberley	Halls Creek (S)	Halls Creek	ALSWA	1
South West	Busselton (S)	Busselton	CAB	1
Gascoyne – Mid-West	Meekatharra (S)	Meekatharra	ALSWA	1

In addition to service providers who are physically located in each region, Western Australian specialist community legal centres listed below advise that they provide a statewide service⁵:

- Consumer Credit Legal Service (CCLS)
- Employment Law Centre (ELC)
- Environmental Defenders Office (EDO)
- The Humanitarian Group (THG)
- Law Access (LA)⁶
- Mental Health Law Centre (MHLC)
- Street Law Centre (SLC)

⁵ Some specialist services also provide specialist support and advice to other service providers and advisors - for example TWA and WRAS. WRAS advise that private practitioners acting for clients regularly seek assistance from their service. TWA operates a community worker support hotline.

⁶ Law Access does not directly provide legal services but facilitates legal assistance through its pro bono referral service.

- Tenancy WA (TWA)
- Women’s Legal Centre (WLC)⁷
- Welfare Rights Advocacy Service (WRAS)⁸
- Youth Legal Services (YLS)

Gosnells Community Legal Centre (GCLC), a metro based generalist service, advise that they provide a statewide service in the areas of: mediation for parenting disputes in family law and neighbour disputes; child support services; and victims of crime compensation claims.

Sussex Street Community Law Service (SSCLS), a metro based generalist service, operate a statewide Disability Discrimination Unit (SSCLS DDU) that provides discrete assistance and representation in disability discrimination matters. They also have regional offices located in Geraldton and Kalgoorlie that deliver disability advocacy services.

In terms of welfare rights issues, services to the State are provided as follows:

- SSCLS – south of Great Eastern Highway down Albany Highway and east to the South Australian border.
- FCLC – west of Albany Highway down the coast
- WRAS – rest of the State.⁹

2.1 Regional profiles

In the regional profiles that follow, information is provided on:

1. Which agencies are physically located in the region and where the regional offices are.
2. Which agencies provide circuit or outreach services within the region and where.
3. What areas of law and level of service are provided, within the broad categories of family law, criminal law and civil law.

In some cases, agencies identified that in certain sub-regional locations they have both an office and provide outreach services to that location. The reasons for this include:

- The office is regarded as an outreach/satellite office.
- Some services may be offered from the satellite office, whilst others visit clients on an outreach basis from that office.

In other locations, agencies such as LAWA and ALSWA report that they provide circuit services, and whilst on location will also undertake outreach appointments.¹⁰

⁷ WLC advise they provide a statewide service for divorce matters where complex issues exist

⁸ WRAS provide a statewide service in relation to Social Security prosecutions. WRAS further notes that they often are called on to provide assistance outside of their welfare rights and tenancy catchment areas due to direct referrals received from regional services, LAWA and the Commonwealth Ombudsman

⁹ Ibid.

¹⁰ ALSWA advise that they also provide services in family law, civil law and human rights law across all outreach locations that they service this is provided on an outreach basis through their Perth office.

3 Kimberley

3.1 Overview

There are five agencies physically located in this region, Aboriginal Family Law Service (AFLS), Aboriginal Legal Service WA (ALSWA), Kimberley Community Legal Service (KCLS), Legal Aid WA (LAWA) and Maminwarkura Women's Resource Centre (MWRC). In addition, as outlined previously, there are specialist and some generalist services (Perth located) that provide statewide assistance in certain matters¹¹.

Two of the agencies, AFLS and MWRC, provide assistance to ATSI clients in relation to FDV and family law matters. MWRC also provides assistance with pro bono applications in certain civil law matters such as consumer law, debt, credit and discrimination issues. AFLS provides court representation in relation to VRO, child protection, criminal injuries compensation and family law matters involving children issues. ALSWA and LAWA provide services across family, civil and criminal law matters. KCLS provides services in relation to family and civil law matters and describe their target group as low income, CaLD and ATSI.

3.2 Services with a physical presence in the region

The main service providers with a physical presence in the Kimberley are summarised in Table 2. Each LGA has at least one legal service office located within their area. The LGAs of Broome and Wyndham-East Kimberley both have four services physically located in their area.

Table 2 Physical location of agencies, Kimberley

LGA	Location	Service provider
Broome (S)	Broome	AFLS, ALSWA, KCLS, LAWA
Derby – West Kimberley (S)	Fitzroy Crossing	MWRC, ALSWA
Halls Creek (S)	Halls Creek	ALSWA
Wyndham – East Kimberley (S)	Kununurra	AFLS, ALSWA, KCLS, LAWA

Outreach services and circuit court service provided by agencies physically located within the Kimberley are summarised in Table 3. Services provided as part of outreach are typically described as the provision of both discrete assistance and representation (i.e. an extension of the services provided from the regional office).¹² KCLS note that they also provide an outreach service to clients living within Broome and Kununurra.

Table 3 Outreach and circuit services

LGA	Location	Type of service	Service provider
Broome (S)	Bidyadanga	Circuit	ALSWA, LAWA, AFLS
		Outreach	KCLS
Broome (S)	Dampier Peninsular	Circuit	ALSWA, LAWA
		Outreach	AFLS
Derby – West Kimberley (S)	Derby	Circuit	ALSWA, LAWA
		Outreach	KCLS, AFLS
	Gibb River Road/Mt Barnett	Outreach	KCLS
	Looma	Circuit	ALSWA
		Outreach	AFLS
Fitzroy Crossing	Circuit	LAWA, (ALSWA have an office here)	
	Outreach	KCLS	

¹¹ Consumer Credit Legal Service, Employment Law Centre, Environmental Defenders Office, The Humanitarian Group, Law Access, Mental Health Law Centre, Street Law Centre, Tenancy WA, Women's Law Centre, Welfare Rights Advocacy Service, Youth Legal Services, Gosnells Community Legal Centre (child support and family law mediation), Sussex Street Community Law Service (Disability Discrimination Unit).

¹² ALSWA advise that they also provide services in family law, civil law and human rights law across all outreach locations that they service this is provided on an outreach basis through their Perth office.

Halls Creek (S)	Balgo	Circuit Outreach	ALSWA, LAWA KCLS, AFLS
	Halls Creek	Circuit Outreach	LAWA, (ALSWA have an office here) KCLS
	Warmun	Circuit Outreach	ALSWA, LAWA KCLS, AFLS
Wyndham–East Kimberley (S)	Kalumburu	Circuit Outreach	ALSWA, LAWA KCLS, AFLS
	Wyndham	Circuit Outreach	ALSWA, LAWA KCLS, AFLS

3.3 What areas of law and what level of service are provided?

Family law and related areas

Table 4 shows categories of family and related areas of law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the Kimberley. The table also references gaps in services as identified by agencies.

Table 4 Assistance provided in family law and related matters, Kimberley

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family law and relationships	AFLS	Discrete assistance Representation (ltd)	Parenting/child residency Recovery orders	No Property matters No trials or contested matters
	ALSWA	Discrete assistance Representation	All Outreach from Perth	Very ltd. divorce
	KCLS	Discrete assistance Representation (ltd)	Parenting	No property or divorce matters No trials or contested matters
	LAWA	Discrete assistance Representation	All areas	Representation is limited to successful grant of aid
	MWRC	Discrete assistance Representation	Parenting Divorce	No property
	GCLC	Facilitated resolution process	Parenting	No property
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	Currently very limited due to funding constraints and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	SLC	Discrete assistance	Divorce and parenting to homeless or at risk of homelessness	No property
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No Property No representation at trials
Child protection	AFLS	Discrete assistance Representation (ltd)		No trials or contested matters
	ALSWA	Discrete assistance Representation	Outreach from Perth	

	KCLS	Discrete assistance Representation (Ltd)		
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	MWRC	Discrete assistance Representation		
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders. Generally, will receive a referral directly from DCP where there are migration issues associated and in those cases, can provide discrete assistance through to representation depending on the circumstances.	Currently very limited due to funding constraints and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No trial work
Violence restraining orders	AFLS	Discrete assistance Representation	VRO (including trials) Sexual assaults	Only applicants.
	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children
	KCLS	Discrete assistance Representation	VRO & elder abuse Intensive client wrap around support services.	
	LAWA	Discrete assistance Representation	VRO	Representation is limited to successful grant of aid
	MWRC	Discrete assistance Representation	VRO	
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No representation with contested/final hearings
	YLS	Discrete assistance	Children and young people (<25)	
Child support	KCLS	Discrete assistance Representation (Ltd)		No trials or contested matters
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	GCLC	Discrete Assistance Facilitated resolution process Representation	All	No court or tribunal representation

*Specialist services are shaded blue

Crime, traffic offences and related matters

ALSWA and LAWA are the only regionally based agencies offering services in this area of law. ALSWA provides criminal law services in all indictable matters dealt with in the District and Supreme Court at every regional court sitting of those courts in Western Australia. ALSWA will provide very limited assistance to clients applying for an extra-ordinary driver's

licence. Some Perth metro based services (THG, SLC and YLS) provide discrete legal assistance via phone or through online resources. Law Access will accept pro bono applications for person facing serious and indictable offences. AFLS provides assistance to victims of crime and witness support. WRAS provides discrete assistance and representation (ltd) in relation to social security prosecutions.

Civil law

Table 5 shows categories of civil law that are serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the Kimberley. The table also references gaps in services as identified by agencies.

Table 5 Assistance provided in civil law matters, Kimberley

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Consumer law and debt and credit	LAWA	Discrete assistance		
	KCLS ¹³	Discrete assistance Representation	Guarantees and consumer debt	
	MWRC	Will assist with pro bono application		
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation No capacity to represent every client we believe requires representation
	LA	Assist with pro bono application		
	YLS	Discrete assistance	Children and young people (up to 25)	
Criminal injuries compensation claims	AFLS	Discrete assistance Representation (ltd).	Applications	Not appeals or contested matters
	ALSWA	Discrete assistance Representation	Applications outreach from Perth	
	KCLS	Discrete assistance Representation (ltd)	Applications	
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	MWRC	Discrete assistance	Applications	No court representation
	GCLC	Discrete assistance	Advice Prep of documents	No court representation
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	Currently not doing this work due to funding restrictions and generally do a warm referral to other CLC services for people approaching us for assistance
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance	Disadvantaged and at risk women	
	YLS	Discrete assistance	Children and young people (up to 25)	

¹³ KCLS advise that they are able to provide court representation although the need for representation in some categories is limited.

Discrimination, human rights and equal opps.	ALSWA	Discrete assistance Representation	Outreach from Perth	
	KCLS	Discrete assistance Representation (Ltd)		
	MWRC	Will assist with pro bono application		
	ELC	Discrete assistance Representation (Ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation Representation (PI)	CaLD, new arrived, refugees and humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns about treatment within the immigration detention centres	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS-DDU	Discrete assistance Representation	Disability discrimination	
Government related issues (FOI, Administrative Review, Ombudsman)	ALSWA	Direct Assistance	Outreach from Perth	
	KCLS	Discrete assistance Representation (Ltd)		
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	ALSWA	Discrete assistance Representation	Outreach from Perth	
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	MHCLC	Discrete assistance		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
Immigration and refugee ¹⁴	LAWA	Discrete assistance Representation	Only in relation to D&FV matters.	Representation is limited to successful grant of aid.
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders – across all areas including FDV	
	LA	Assist with pro bono application	Lawyers for refugees network ¹⁵	
Neighbours	GCLC	Facilitated resolution process		
Older people/ Elder abuse	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
Pension/Allowances NDIS	ALSWA	Discrete assistance		No assistance with appeals to AAT
	KCLS	Discrete assistance Representation (Ltd)		

¹⁴ Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

¹⁵ THG is a member of the network

	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	LA	Assist with pro bono application		Only for AAT
	WRAS	Discrete assistance Representation Representation Ltd	Social Security/Family Assistance Social security prosecutions	Tribunal assistance AAT Tier 1 and 2 Not court for Social Security Prosecution matters
Tenancy and housing	KCLS	Discrete assistance Representation		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	TWA	Discrete assistance Representation (PI)		
	LA	Assist with pro bono application		Only contested
Work and employment	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	KCLS	Discrete assistance Representation (Ltd)		Only minor matters
	ELC	Discrete assistance Representation (Ltd)	Unfair dismissal, general protections, minimum entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources and funding. No assistance in relation to worker's compensation, independent contractors, superannuation or tax. Do not assist union members
	LA	Assist with pro bono application		

*Specialist services are shaded blue

4 Pilbara

4.1 Overview

There are four agencies physically located within and providing services in this region, Aboriginal Family Law Service (AFLS), Aboriginal Legal Service WA (ALSWA), Legal Aid WA (LAWA) and Pilbara Community Legal Service (PCLS). AFLS provides assistance to ATSI clients seeking assistance in relation to FDV and family law matters. ALSWA and LAWA provide services across family, civil and criminal law matters. PCLS provides services in relation to family and civil law matters as well as VRO. They describe their target group as people with limited access to justice including but not limited to ATSI, CaLD and low income. In addition, as outlined previously, there are specialist and some generalist services (Perth located) that provide statewide assistance in certain matters¹⁶.

4.2 Services with a physical presence in the region

The main service providers with a physical presence in the Pilbara are summarised in Table 6. Each LGA except for Ashburton have at least one legal service office located within their area. Port Hedland LGA has the highest number of service providers physically located in that area.

Table 6 Physical location of agencies, Pilbara

LGA	Location	Service provider
Karratha (C)	Roebourne	PCLS
	Karratha	PCLS
Port Hedland (T)	Port Hedland	AFLS
	South Hedland	ALSWA, LAWA, PCLS
East Pilbara (S)	Newman	PCLS

Outreach and circuit court services provided by agencies physically located within the Pilbara are summarised in Table 7. Services provided as part of outreach are typically described as the provision of both discrete assistance and representation (i.e. an extension of the services provided from the regional office).¹⁷

Table 7 Outreach and circuit services, Pilbara

LGA	Location	Type of service	Service provider
Karratha (C)	Karratha	Circuit	AFLS, ALSWA, LAWA
	Roebourne	Circuit	AFLS, ALSWA, LAWA
	Point Samson, Wickham, Cheeditha, Mingullatharndo	Outreach	PCLS
Ashburton (S)	Onslow, Tom Price, Paraburdoo	Circuit /Outreach	ALSWA, LAWA, AFLS, PCLS
East Pilbara (S)	Newman	Circuit /Outreach	ALSWA, LAWA, PCLS AFLS (from Hedland)
	Marble Bar	Circuit	ALSWA, LAWA, PCLS
	Nullagine	Circuit	ALSWA, LAWA, PCLS
	Jigalong	Circuit	ALSWA, LAWA, PCLS
Port Hedland (T)	South Hedland	Circuit/Outreach	ALSWA (office), LAWA, PCLS
		Outreach	AFLS, LAWA
	Yandeyarra	Circuit/Outreach	AFLS, ALSWA, LAWA, PCLS
	Marta Marta, Tkalka Boorde, Wakthuni Innawanga	Circuit	PCLS

¹⁶ Consumer Credit Legal Service, Employment Law Centre, Environmental Defenders Office, The Humanitarian Group, Law Access, Mental Health Law Centre, Street Law Centre, Tenancy WA, Women's Law Centre, Welfare Rights Advocacy Service, Youth Legal Services, Gosnells Community Legal Centre (child support and family law mediation), Sussex Street Community Law Service (Disability Discrimination Unit).

¹⁷ ALSWA advise that they also provide services in family law, civil law and human rights law across all outreach locations that they service this is provided on an outreach basis through their Perth office.

4.3 What areas of law and what level of service are provided?

Family law and related areas

Table 8 shows categories of family and related areas of law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 8 Assistance provide in family law and related matters, Pilbara

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family law and relationships	AFLS	Discrete assistance Representation (ltd)	Parenting/child residency Recovery orders	No Property matters No trials or contested matters
	ALSWA	Discrete assistance Representation	All Outreach from Perth	Very ltd. divorce
	PCLS	Discrete assistance Representation (ltd)	Parenting Divorce (discrete assistance only)	No property matters No trials or contested matters
	LAWA	Discrete assistance Representation	All areas	Representation is limited to successful grant of aid
	GCLC	Facilitated resolution process	Parenting	No property
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	This is currently very limited due to funding constraints and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	SLC	Discrete assistance	Divorce and parenting to homeless or at risk of homelessness	No property
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No Property No representation at trials
Child protection	AFLS	Discrete assistance Representation (ltd)	Care and Protection proceedings	No trials or contested matters
	ALSWA	Discrete assistance Representation	Care and Protection proceedings - outreach from Perth	
	LAWA	Discrete assistance Representation	Care and Protection proceedings	Representation is limited to successful grant of aid
	PCLS	Discrete assistance Representation	Disadvantaged ATSI women	
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders Generally, receive a referral directly from DCP where there are migration issues associated and in those cases, can provide discrete assistance through to representation depending on the circumstances	This is currently very limited due to funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters

	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women- Limited court representation by tele-link	No trial work
Violence restraining orders	AFLS	Discrete assistance Representation	VRO (including trials) Sexual assaults	Only applicants.
	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children
	PCLS	Discrete assistance Representation	VRO, CaLD, new arrived, refugees and humanitarian visa holders, homeless or at risk of homelessness, Disadvantaged and at risk women	No trials or contested matters
	LAWA	Discrete assistance Representation	VRO	Representation is limited to successful grant of aid
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women - Limited court representation by tele-link	No representation with contested/final hearings
	YLS	Discrete assistance	Children and young people (up to 25)	
Child support	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	PCLS	Discrete assistance Facilitated resolution process Representation (Ltd)		No court or tribunal representation.
	GCLC	Discrete Assistance Facilitated resolution process Representation (Ltd)	All	No court or tribunal representation

*Specialist services are shaded blue

Crime, traffic offences and related matters

ALSWA and LAWA are the only regionally based agencies in this area of law. As noted in Table 7 both of these agencies also provide duty lawyer and representation services as part of the court circuit. ALSWA provides criminal law services in all indictable matters dealt with in the District and Supreme Court at every regional court sitting of those courts in Western Australia. Some Perth metro specialist agencies will provide discrete legal assistance via phone advice or an online presence (THG, SLC and YLS). Law Access will accept pro bono applications for person facing serious and indictable offences. AFLS provides assistance to victims of crime and witness support. WRAS provides discrete assistance and representation (Ltd) in relation to social security prosecutions.

Civil law

Table 9 shows categories of Civil Law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 9 Assistance provided in civil law, Pilbara

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Consumer law /debt and credit	LAWA	Discrete assistance		
	PCLS	Discrete assistance	Financial counselling	Not legal advice
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation No capacity to represent every client we believe requires representation.
	LA	Assist with pro bono application		
	YLS	Discrete assistance	Children and young people (up to 25)	
Criminal injuries compensation claims	AFLS	Discrete assistance Representation (Ltd).	Applications	Not appeals or contested matters.
	ALSWA	Discrete assistance Representation	Applications outreach from Perth	
	PCLS	Discrete assistance Representation (Ltd)	Applications	No court representation
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	GCLC	Discrete assistance	Advice Prep of documents	No court representation
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	Currently not doing this work due to funding restrictions and generally do a warm referral to other CLC services for people approaching us for assistance
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance	Disadvantaged and at risk women	
YLS	Discrete assistance	Children and young people (up to 25)		
Discrimination, human rights and equal opps.	ALSWA	Discrete assistance Representation	Outreach from Perth	
	PCLS	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	
	ELC	Discrete assistance Representation (Ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation Representation (PI)	CaLD, new arrived, refugees and humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns about treatment within the immigration detention centres	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	

	SSCLS - DDU	Discrete assistance Representation	Disability discrimination	
Government related issues (FOI, Administrative Review, Ombudsman)	ALSWA	Discrete Assistance	Outreach from Perth	
	PCLS	Discrete Assistance	All	Not legal advice
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	ALSWA	Discrete assistance Representation	Outreach from Perth	
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	PCLS	Discrete assistance		
	MHCLC	Discrete assistance		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
Immigration and refugee ¹⁸	LAWA	Discrete assistance Representation	Only in relation to D&FV matters.	Representation is limited to successful grant of aid.
	PCLS	Settlement programs	CaLD, new arrived, refugees and humanitarian visa holders	No legal advice
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders – across all areas including FDV	
	LA	Assist with pro bono application	Lawyers for refugees network ¹⁹	
Neighbours	GCLC	Facilitated resolution process		
Older people/Elder abuse	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
Pensions/Allowances NDIS	ALSWA	Discrete assistance		Very ltd no assistance with appeals to AAT
	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	PCLS	Discrete assistance	Via financial counselling program	No legal advice
	LA	Assist with pro bono application		Only for AAT
	WRAS	Discrete assistance Representation Discrete assistance Representation Ltd	Social Security/Family Assistance Social security prosecutions	Tribunal assistance AAT Tier 1 and 2 No court rep for Social Security prosecution matters
Taxation and superannuation	PCLS	Discrete assistance	Via financial counselling service and vol. tax agents.	
Tenancy and housing	PCLS	Discrete assistance Representation	Tenants only	No landlords
	SLC	Discrete assistance	Homeless or at risk of	Not legal advice

¹⁸ Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

¹⁹ THG is a member of the network

			homelessness	
	TWA	Discrete assistance Representation (PI)		
Wills, estates and planning	PCLS	Discrete assistance		No complex matters, trials or contested matters
	LA	Assist with pro bono application		Only contested
Work and employment	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	ELC	Discrete assistance Representation (Ltd)	Unfair dismissal, general entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources and funding. No assistance in relation to worker's compensation, independent contractors, superannuation or tax. Do not assist union members
	LA	Assist with pro bono application		

*Specialist services are shaded blue

5 Mid-West & Gascoyne

5.1 Overview

The Mid-West and Gascoyne are two distinct regions. However, for the purposes of mapping they have been considered within the same section given their related demographics and service providers.

There are five agencies physically located in these two regions, Aboriginal Family Law Service (AFLS), Aboriginal Legal Service WA (ALSWA), Geraldton Resource Centre (GRC), Legal Aid WA (LAWA) and Sussex Street Community Legal Service (SSCLS). AFLS provides assistance to ATSI clients seeking assistance in relation to FDV and family law matters. ALSWA and LAWA provide services across family, civil and criminal law matter. GRC provides generalist legal services in relation to family and civil Law matters. They describe their target group as people living in their region on low income and disadvantaged, ATSI and CaLD. SSCLS operate a regional office providing disability advocacy. In addition, as outlined previously, there are specialist and some generalist services (Perth located) that provide statewide assistance in certain matters²⁰.

5.2 Services with a physical presence in the region

The main service providers with a physical presence in the region are summarised in Table 10. GRC operates a separate legal service Gascoyne Community Legal Service (GCLS) located in Carnarvon. Otherwise services are located in the Mid- West LGAs of Greater Geraldton and Meekatharra.

Table 10 Physical location of services, Mid-West & Gascoyne

LGA	Location	Service provider
Carnarvon (S)	Carnarvon	AFLS, ALSWA, GRC (as GCLS), LAWA ²¹
Greater Geraldton (C)	Geraldton	AFLS, ALSWA, GRC, LAWA, SSCLS
Meekatharra (S)	Meekatharra	ALSWA, AFLS

Outreach and circuit court services provided by agencies physically located within the regions are summarised in Table 11. Services provided as part of outreach are typically described as the provision of both discrete assistance and representation (i.e. an extension of the services provided from the regional office).²² GRC advise that they provide outreach services throughout the region. In addition to the GCLS in Carnarvon, GRC advise they also provide outreach services for rural women and Nyarlu Miyarnumalgu, an outreach service for Aboriginal women in and around Geraldton.

Table 11 Outreach and circuit services, Mid-West & Gascoyne

LGA	Location	Type of Service	Service provider
Carnarvon (S)	Carnarvon	Circuit	LAWA
Upper Gascoyne (S)	Burringurrah	Circuit	ALSWA
		Outreach	AFLS
Mt Magnet (S)	Mt Magnet	Circuit	ALSWA, LAWA
		Outreach	AFLS
Coorow (S)	Leeman	Circuit	LAWA
Northampton (S)	Kalbarri	Circuit & Outreach	LAWA
		Outreach	AFLS
	Northampton	Circuit & Outreach	LAWA, ALSWA
		Outreach	AFLS
Cue (S)	Cue	Circuit	ALSWA, LAWA

²⁰ Consumer Credit Legal Service, Employment Law Centre, Environmental Defenders Office, The Humanitarian Group, Law Access, Mental Health Law Centre, Street Law Centre, Tenancy WA, Women's Law Centre, Welfare Rights Advocacy Service, Youth Legal Services, Gosnells Community Legal Centre (child support and family law mediation), Sussex Street Community Law Service (Disability Discrimination Unit).

²¹ LAWA operates a satellite office in Carnarvon

²² ALSWA advise that they also provide services in family law, civil law and human rights law across all outreach locations that they service this is provided on an outreach basis through their Perth office.

Greater Geraldton (C)	Barndinalgu	FV Court	ALSWA
	Mullewa	Circuit	ALSWA, LAWA
Meekatharra (S)	Meekatharra	Circuit	ALSWA, LAWA
Three Springs (S)	Three Springs	Circuit	LAWA
Irwin (S)	Dongara	Circuit	LAWA
Wiluna (S)	Wiluna	Circuit	ALSWA, LAWA
Morawa (S)	Morawa	Circuit	LAWA
Exmouth (S)	Exmouth	Outreach	AFLS, GRC (GCLS), LAWA
Shark Bay (S)	Denham	Outreach	AFLS, GRC (GCLS)

5.3 What areas of law and what level of service are provided?

Family law and related areas

Table 12 shows categories of family and related areas of law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 12 Assistance provided in family law and related matters, Mid-West & Gascoyne

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family law and relationships	AFLS	Discrete assistance Representation (ltd)	Parenting/child residency Recovery orders	No Property matters No trials or contested matters
	ALSWA	Discrete assistance Representation	All Outreach from Perth	Very ltd. divorce
	GRC & GCLS	Discrete assistance Representation (ltd)	All areas	Limited to one off advice for property Representation (ltd) for other areas No trials or contested matters
	LAWA	Discrete assistance Representation	All areas	Representation is limited to successful grant of aid
	GCLC	Facilitated resolution process	Parenting	No property
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	This is currently very limited due to funding constraints and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	SLC	Discrete assistance	Divorce and parenting to homeless or at risk of homelessness	No property
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No Property No representation at trials
Child protection	AFLS	Discrete assistance Representation (ltd).	Care and Protection proceedings	No trials or contested matters
	ALSWA	Discrete assistance Representation	Care and Protection proceedings - outreach from Perth	
	LAWA	Discrete assistance Representation	Care and Protection proceedings	Representation is limited to successful grant of aid
	THG	Discrete assistance	CaLD, new arrived, refugees	This is currently very limited due to

			and humanitarian visa holders. Generally receive a referral directly from DCP where there are migration issues associated and in those cases can provide discrete assistance through to representation depending on the circumstances.	funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No trial work
Violence restraining orders	AFLS	Discrete assistance Representation	VRO (including trials) Sexual assaults	Only applicants
	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children
	GRC & GCLS	Discrete assistance	VRO	Only initial advice No Court Representation
	LAWA	Discrete assistance Representation	VRO	Representation is limited to successful grant of aid
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No representation with contested /final hearings
	YLS	Discrete assistance	Children and young people (up to 25)	
Child support	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	GCLC	Discrete Assistance Facilitated resolution process Representation	All	No court or tribunal representation

*Specialist services are shaded blue

Crime, traffic offences and related matters

ALSWA and LAWA are the only regionally based services in relation to this area of law. As noted in Table 11 ALSWA and LAWA provide duty lawyer and representation services as part of the court circuit. ALSWA provides criminal law services in all indictable matters dealt with in the District and Supreme Court at every regional court sitting of those courts in Western Australia. The ALSWA will provide very limited assistance to clients applying for an extra-ordinary driver's licence. Some Perth metro specialist agencies will provide discrete legal assistance via phone advice or an online presence (THG, SLC and YLS). Law Access will accept pro bono applications for person facing serious and indictable offences. AFLS provides assistance to victims of crime and witness support. WRAS provides discrete assistance and representation (ltd) in relation to social security prosecutions.

Civil law

Table 13 shows categories of civil law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 13 Assistance provided in civil law, Mid-West & Gascoyne

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Accidents, compensation and insurance	GRC & GCLS	Discrete Assistance		Only initial advice and referral
Consumer law / debt and credit	LAWA	Discrete assistance		
	GRC & GCLS	Discrete assistance	Financial counselling	No legal advice
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation No capacity to represent every client we believe requires representation.
	LA	Assist with pro bono application		
	YLS	Discrete assistance	Children and young people (up to 25)	
Criminal injuries compensation claims	AFLS	Discrete assistance Representation (Ltd).	Applications	Not appeals or contested matters.
	ALSWA	Discrete assistance Representation	Applications outreach from Perth	
	GRC & GCLS	Discrete assistance Representation (Ltd)	Applications	Only initial advice except for Indigenous women. No court representation
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	GCLC	Discrete assistance	Advice Prep of documents	No court representation
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	Currently not doing this work due to funding restrictions and generally do a warm referral to other CLC services for people approaching us for assistance
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance	Disadvantaged and at risk women	
YLS	Discrete assistance	Children and young people (up to 25)		
Discrimination, human rights and equal opps.	ALSWA	Discrete assistance Representation	Outreach from Perth	
	ELC	Discrete assistance Representation (Ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation Representation (PI)	CaLD, new arrived, refugees and humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns	

			about treatment within the immigration detention centres	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS-DDU	Discrete assistance Representation	Disability discrimination	
Government related issues (FOI, Administrative Review, Ombudsman)	ALSWA	Direct Assistance	Outreach from Perth	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	ALSWA	Discrete assistance Representation	Outreach from Perth	
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	MHCLC	Discrete assistance		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS	Discrete assistance	Disability advocacy	
Immigration and refugee ²³	LAWA	Discrete assistance Representation	Only in relation to D&FV matters.	Representation is limited to successful grant of aid
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders – across all areas including FDV	
	LA	Assist with pro bono application	Lawyers for refugees network ²⁴	
Neighbours	GCLC	Facilitated resolution process		
Older people/Elder abuse	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
Pensions/Allowances NDIS	ALSWA	Discrete assistance		Very ltd no assistance with appeals to AAT
	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	LA	Assist with pro bono application		Only for AAT
	WRAS	Discrete assistance Representation Discrete assistance Representation Ltd	Social Security/Family Assistance Social security prosecutions	Tribunal assistance AAT Tier 1 and 2 Not court for Social Security Prosecution matters
Tenancy and housing	GRC & GCLS	Discrete assistance Representation		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	TWA	Discrete assistance Representation (PI)		
Wills, estates and planning	LA	Assist with pro bono		Only contested

²³ Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

²⁴ THG is a member of the network

		application		
Work and employment	GRC & GCLS	Discrete assistance	Workers compensation	Only initial advice No court representation
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	ELC	Discrete assistance Representation (ltd)	Unfair dismissal, general protections, minimum entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources and funding. No assistance in relation to worker's compensation, independent contractors, superannuation or tax. Do not assist union members
	LA	Assist with pro bono application		

*Specialist services are shaded blue

6 Goldfields – Esperance

6.1 Overview

There are five agencies physically located in these regions, Aboriginal Family Law Service (AFLS), Aboriginal Legal Service WA (ALSWA), Goldfields Community Legal Centre (Goldfields CLC), Legal Aid WA (LAWA) and Sussex Street Community Law Service (SSCLS). AFLS provides assistance to ATSI clients in relation to FDV and family law matters. ALSWA and LAWA provide services across family, civil and criminal law matters. Goldfields CLC provides generalist legal services in relation to family and civil law matters. They describe their target group as people on low or no income who reside within a 2.5 – 4-hour drive of Kalgoorlie. SSCLS’s regional office in Kalgoorlie provides disability advocacy services. WRAS and SSCLS provide welfare rights services to this region. In addition, as outlined previously, there are specialist and some generalist services (Perth located) that provide statewide assistance in certain matters²⁵.

6.2 Services with a physical presence in the region

Service providers with a physical presence in the region (AFLS, ALSWA, Goldfields CLC, LAWA, SSCLS) are all located in Kalgoorlie in Kalgoorlie-Boulder (C). Women’s Law Centre provide an outreach to Warburton (and NPY Lands).

Outreach and circuit court services provided by agencies physically located in the region are summarised in Table 14. Services provided as part of outreach are typically described as the provision of both discrete assistance and representation (i.e. an extension of the services provided from the regional office). Goldfields CLC offer telephone appointments to some outreach locations. ALSWA and LAWA both advise that as part of the circuit service they will also provide a legal advice service (discrete assistance) in addition to work undertaken as part of the circuit.²⁶

Table 14 Outreach and circuit services, Goldfields & Esperance

LGA	Location	Type of Service	Service provider
Kalgoorlie- Boulder (C)	Boulder	Circuit (community court) Outreach	ALSWA AFLS
Coolgardie (S)	Coolgardie	Circuit (community court) Outreach	ALSWA, LAWA AFLS
Dundas (S)	Norseman	Circuit	ALSWA, LAWA
Esperance (S)	Esperance	Circuit Outreach	ALSWA, LAWA AFLS
Laverton (S)	Laverton	Circuit Phone appointments Outreach	ALSWA, LAWA Goldfields CLC AFLS
Leonora (S)	Leonora	Circuit Phone appointments Outreach	ALSWA, LAWA Goldfields CLC AFLS
Menzies (S)	Menzies	Phone appointments Outreach	Goldfields CLC AFLS
Ngaanyatjarraku (S)	Warburton	Circuit/Outreach	ALSWA, LAWA, WLC
	Warakurna	Circuit/Outreach	ALSWA, LAWA
	Blackstone	Circuit/Outreach	ALSWA, LAWA
	Jamieson		WLC
	Wanarn		WLC
	Wingellina		WLC
	Tjukula		WLC

²⁵ Consumer Credit Legal Service, Employment Law Centre, Environmental Defenders Office, The Humanitarian Group, Law Access, Mental Health Law Centre, Street Law Centre, Tenancy WA, Women’s Law Centre, Welfare Rights Advocacy Service, Youth Legal Services, Gosnells Community Legal Centre (child support and family law mediation), Sussex Street Community Law Service (Disability Discrimination Unit).

²⁶ ALSWA advise that they also provide services in family law, civil law and human rights law across all outreach locations that they service this is provided on an outreach basis through their Perth office.

6.3 What areas of law and what level of service are provided?

Family law and related areas

Table 15 shows categories of family and related areas of law that are being serviced by agencies located within the region. Also shown are Perth based, specialist and some generalist agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 15 Assistance provided in family law and related matters, Goldfields & Esperance

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family Law and relationships	AFLS	Discrete assistance Representation (Ltd)	Parenting/child residency Recovery orders	No Property matters No trials or contested matters
	ALSWA	Discrete assistance Representation	All Outreach from Perth	Very ltd. divorce
	Goldfields CLC	Discrete assistance Representation (Ltd)	All areas	No court work Property advice only and draft 'straightforward' consent orders.
	LAWA	Discrete assistance Representation	All areas	Representation is limited to successful grant of aid
	GCLC	Facilitated resolution process	Parenting	No property
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	This is currently very limited due to funding constraints and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	SLC	Discrete assistance	Divorce and parenting to homeless or at risk of homelessness	No property
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link Specialist service to ATSI in NPY lands	No Property No representation at trials
Child protection	AFLS	Discrete assistance Representation (Ltd).	Care and Protection proceedings	No trials or contested matters
	ALSWA	Discrete assistance Representation	Care and Protection proceedings - outreach from Perth	
	Goldfields CLC	Discrete assistance Representation (Ltd)	Care and Protection proceedings	No court work
	LAWA	Discrete assistance Representation	Care and Protection proceedings	Representation is limited to successful grant of aid
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders. Generally receive a referral directly from DCP where there are migration issues associated and in those cases can provide discrete assistance through	This is currently very limited due to funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background

			to representation depending on the circumstances.	
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link Specialist service to ATSI in NPY lands	No trial work
Violence restraining orders	AFLS	Discrete assistance Representation	VRO (including trials) Sexual assaults	Only applicants.
	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children
	Goldfields CLS	Discrete assistance Other. Representation	VRO	No Court Representation
	LAWA	Discrete assistance Representation	VRO	Representation is limited to successful grant of aid
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link Specialist service to ATSI in NPY lands	Some limited representation with contested hearings to women from NPY lands only
	YLS	Discrete assistance	Children and young people (up to 25)	
Child support	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	GCLC	Discrete Assistance Facilitated resolution process Representation		No court or tribunal representation

*Specialist services are shaded blue

Crime, traffic offences and related matters

ALSWA and LAWA are the only regionally based services in this area of law. As noted in Table 14 ALSWA and LAWA provide duty lawyer and representation services as part of the court circuit. ALSWA provides criminal law services in all indictable matters dealt with in the District and Supreme Court at every regional court sitting of those courts in Western Australia. Some Perth metro specialist agencies will provide discrete legal assistance via phone advice or an online presence (THG, SLC and YLS). Law Access will accept pro bono applications for person facing serious and indictable offences. AFLS provides assistance to victims of crime and witness support. WRAS provides discrete assistance and representation (Ltd) in relation to social security prosecutions.

Civil law

Table 16 shows categories of civil law that being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 16 Assistance provided in civil law, Goldfields & Esperance

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Accidents, compensation and insurance	GCLS	Discrete Assistance Representation (Ltd)	MVA	No court representation
Consumer law /debt and credit	LAWA	Discrete assistance		
	Goldfields CLS	Discrete assistance Representation (Ltd)	Credit and debt Minor contractual disputes	No court representation
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation. No capacity to represent every client we believe requires representation.
	LA	Assist with pro bono application		
	YLS	Discrete assistance	Children and young people (up to 25)	
Criminal injuries compensation claims	AFLS	Discrete assistance Representation (Ltd).	Applications	Not appeals or contested matters.
	ALSWA	Discrete assistance Representation	Applications outreach from Perth	
	Goldfields CLS	Discrete assistance Representation (Ltd)	Applications	No court representation
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	GCLC	Discrete assistance	Advice Prep of documents	No court representation
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	Currently not doing this work due to funding restrictions and generally do a warm referral to other CLC services for people approaching us for assistance
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance	Disadvantaged and at risk women Specialist service to ATSI women in NPY Lands	
YLS	Discrete assistance	Children and young people (up to 25)		
Discrimination, human rights and equal opps.	ALSWA	Discrete assistance Representation	Outreach from Perth	
	ELC	Discrete assistance Representation (Ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation (PI)	CaLD, new arrived, refugees and humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns	

			about treatment within the immigration detention centres	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS - DDU	Discrete assistance Representation	Disability discrimination	
Government related issues (FOI, Administrative Review, Ombudsman).	ALSWA	Discrete assistance	Outreach from Perth	
	Goldfields CLC	Discrete assistance Representation (Ltd)	Local government as well as general	No court representation
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	ALSWA	Discrete assistance Representation	Outreach from Perth	
	Goldfields CLC	Discrete assistance Representation (Ltd)	Guardianship Power of Attorney	Advice and drafting only
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	MHCLC	Discrete assistance		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS	Discrete Assistance	Disability advocacy	
Immigration and refugees ²⁷	LAWA	Discrete assistance Representation	Only in relation to DFV matters.	Representation is limited to successful grant of aid.
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders across all areas including FDV	
	LA	Assist with pro bono application	Lawyers for refugees network ²⁸	
Neighbours	Goldfields CLC	Discrete assistance Representation (Ltd)	Minor disputes only	No court representation
	GCLC	Facilitated resolution process		
Older people /Elder abuse	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
Pensions/Allowances NDIS	ALSWA	Discrete assistance		No assistance with appeals to AAT
	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	LA	Assist with pro bono application		Only for AAT
	SSCLS	Discrete assistance Representation (Ltd)		

²⁷ Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

²⁸ THG is a member of the network

	WRAS	Discrete assistance Representation Discrete assistance Representation Ltd	Social Security/Family Assistance Social security prosecutions	Tribunal assistance AAT Tier 1 and 2 Not court for Social Security Prosecution matters
Tenancy and housing	Goldfields CLS	Discrete assistance Representation		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	TWA	Discrete assistance Representation (PI)		
Wills, estates and planning	LA	Assist with pro bono application		Only contested
Work and employment	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	ELC	Discrete assistance Representation (Ltd)	Unfair dismissal, general protections, minimum entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources and funding No assistance in relation to worker's compensation, independent contractors, superannuation or tax Do not assist union members
	LA	Assist with pro bono application		

*Specialist services are shaded blue

7 Wheatbelt

7.1 Overview

There are two agencies physically located in this region, Aboriginal Legal Service WA (ALSWA) and Wheatbelt Community Legal Centre (WCLC). Both offer services across family, civil and criminal law matters. Outreach services to the region are also provided by LAWA. THG advises that they undertake a substantial amount of work in the Wheatbelt region as they regularly provide services to detainees in the Yongah Hill Detention Centre in Northam. WRAS provides welfare rights services to this region. In addition, as outlined previously, there are specialist and some generalist services (Perth located) that provide statewide assistance in certain matters²⁹. SWCLC advise they provide outreach to Narrogin from their Bunbury office.

7.2 Services with a physical presence in the region

Service providers with a physical presence in the region (ALSWA and WCLC) are all located in Northam.

Outreach and circuit court services are set out in Table 17. Services provided as part of outreach are typically described as the provision of both discrete assistance and representation (i.e. an extension of the services provided from the regional office). ALSWA and LAWA both advise that as part of the circuit service they will also provide a legal advice service (discrete assistance) in addition to work undertaken as part of the circuit.³⁰

Table 17 Outreach and circuit services, Wheatbelt

LGA	Location	Type of Service	Service provider
Northam (S)	Northam	Outreach	LAWA
Moora (S)	Moora	Circuit Outreach	ALSWA, LAWA ³¹
Merredin (S)	Merredin	Circuit Outreach	ALSWA, LAWA
Narrogin (S)	Narrogin	Circuit Outreach	ALSWA (from their Bunbury office), LAWA SWCLC
Yilgarn (S)	Southern Cross	Circuit	ALSWA, LAWA

7.3 What areas of law and what level of service are provided?

Family law and related areas

Table 18 shows categories of family and related areas of law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies. References to SWCLC (shaded) relate to their outreach service to Narrogin.

²⁹ Consumer Credit Legal Service, Employment Law Centre, Environmental Defenders Office, The Humanitarian Group, Law Access, Mental Health Law Centre, Street Law Centre, Tenancy WA, Women's Law Centre, Welfare Rights Advocacy Service, Youth Legal Services, Gosnells Community Legal Centre (child support and family law mediation), Sussex Street Community Law Service (Disability Discrimination Unit).

³⁰ ALSWA advise that they also provide services in family law, civil law and human rights law across all outreach locations that they service this is provided on an outreach basis through their Perth office.

³¹ Provided by a LAWA contractor.

Table 18 Assistance provided in family law and related matters, Wheatbelt

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family law and relationships	ALSWA	Discrete assistance Representation	All Outreach from Perth	Very ltd. divorce
	WCLC	Discrete assistance Representation (Ltd)	All areas	No court work
	LAWA	Discrete assistance Representation	All areas	Representation is limited to successful grant of aid
	GCLC	Facilitated resolution process	Parenting	No property
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	This is currently very limited due to funding constraints and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	SLC	Discrete assistance	Divorce and parenting to homeless or at risk of homelessness	No property.
	SWCLC	Discrete assistance	All areas	No court representation
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No Property No representation at trials
Child protection	ALSWA	Discrete assistance Representation	Care and Protection proceedings - outreach from Perth	
	WCLC	Discrete assistance Representation (Ltd)	Care and Protection proceedings	No court work
	LAWA	Discrete assistance Representation	Care and Protection proceedings	Representation is limited to successful grant of aid
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders. Generally receive a referral directly from DCP where there are migration issues associated and in those cases can provide discrete assistance through to representation depending on the circumstances.	This is currently very limited due to funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SWCLC	Discrete assistance	All areas	No court representation
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No trial work
Violence restraining orders	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children

	WCLS	Discrete assistance Representation	VRO	No Court Representation
	LAWA	Discrete assistance Representation	VRO	Representation is limited to successful grant of aid
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SWCLC	Discrete assistance	All areas	No court representation
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No representation with contested/final hearings
	YLS	Discrete assistance	Children and young people (up to 25)	
Child support	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	WCLC	Discrete assistance		Advice only
	Gosnells CLC	Discrete Assistance Facilitated resolution process Representation	All	No court or tribunal representation
	SWCLC	Discrete assistance	All areas	No court representation

*Specialist services and SWCLC outreach are shaded blue

Crime, traffic offences and related matters

ALSWA and WCLC both provide legal assistance as local providers. ALSWA provides criminal law services in all indictable matters dealt with in the District and Supreme Court at every regional court sitting of those courts in Western Australia. WCLC assistance is limited to advice and preparation of documents. LAWA provides outreach and circuit services. Some Perth metro specialist agencies will provide discrete legal assistance via phone advice or an online presence (THG, SLC and YLS). Law Access will accept pro bono applications for person facing serious and indictable offences. WRAS provides discrete assistance and representation (ltd) in relation to social security prosecutions.

As noted in Table 17 ALSWA and LAWA provide duty lawyer and representation services as part of the court circuit. The ALSWA will provide very limited assistance to clients applying for an extra-ordinary driver's licence. WCLC will provide discrete assistance in relation this matters (advice and some drafting).

Civil law

Table 19 shows categories of civil law that are being serviced by agencies located within the region. Also shown are Perth based, specialist agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 19 Assistance provided in civil law, Wheatbelt

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Consumer law /debt and credit	WCLC	Discrete assistance	Minor matters only	No court representation
	LAWA	Discrete assistance		
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation No capacity to represent every client we believe

				requires representation.
	LA	Assist with pro bono application		
	SWCLC	Discrete assistance	Advice Preparation of documents	No court representation
	YLS	Discrete assistance	Children and young people (up to 25)	
Criminal injuries compensation claims	ALSWA	Discrete assistance Representation	Applications outreach from Perth	
	WCLC	Discrete assistance Representation (Ltd)	Applications	No court representation
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	Gosnells CLC	Discrete assistance	Advice Prep of documents	No court representation
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	Currently not doing this work due to funding restrictions and generally do a warm referral to other CLC services for people approaching us for assistance
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SWCLC	Discrete assistance	Advice Preparation of documents	No court representation
	WLC	Discrete assistance	Disadvantaged and at risk women	
	YLS	Discrete assistance	Children and young people (up to 25)	
Discrimination, human rights and equal opps.	ALSWA	Discrete assistance Representation	Outreach from Perth	
	ELC	Discrete assistance Representation (Ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation Representation (PI)	CaLD, new arrived, refugees and humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns about treatment within the immigration detention centres	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS-DDU	Discrete assistance Representation	Disability discrimination	
	Government related issues	ALSWA	Discrete assistance	Outreach from Perth

(FOI, Administrative Review, Ombudsman).	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SWCLC	Discrete assistance	Advice	No court representation
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	ALSWA	Discrete assistance Representation	Outreach from Perth	
	WCLC	Discrete assistance Representation (Ltd)	Guardianship	Advice and drafting only
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	MHCLC	Discrete assistance		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SWCLC	Discrete assistance	Advice	No court representation
Immigration and refugee ³²	LAWA	Discrete assistance Representation	Only in relation to D&FV matters.	Representation is limited to successful grant of aid.
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders – across all areas including FDV	
	LA	Assist with pro bono application	Lawyers for refugees network ³³	
Neighbours	WCLC	Discrete assistance	Minor disputes only	Advice only
	GCLC	Facilitated resolution process		
Older people /Elder abuse	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	SWCLC	Discrete assistance	Advice	No court representation
Pensions/Allowances NDIS	ALSWA	Discrete assistance		Very ltd no assistance with appeals to AAT
	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	LA	Assist with pro bono application		Only for AAT
	SSCLS	Discrete assistance Representation (Ltd)		
	WRAS	Discrete assistance Representation	Social Security/Family Assistance	Tribunal assistance AAT Tier 1 and 2
		Discrete assistance Representation Ltd	Social security prosecutions	Not court for Social Security Prosecution matters
Tenancy and housing	WCLS	Discrete assistance		

³² Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

³³ THG is a member of the network

		Representation		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	TWA	Discrete assistance Representation (PI)		
Wills, estates and planning	WCLC	Discrete assistance	Powers	Not wills – only very limited
	LA	Assist with pro bono application		Only contested
	SWCLC	Discrete assistance	Advice	No court representation No drafting of Wills
Work and employment	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	ELC	Discrete assistance Representation (Ltd)	Unfair dismissal, general protections, minimum entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources and funding No assistance in relation to worker's compensation, independent contractors, superannuation or tax Do not assist union members
	LA	Assist with pro bono application		

*Specialist services and SWCLC outreach are shaded blue.

8 Peel

8.1 Overview

There are two service providers physically located in this region, Peel Community Legal Service (Peel CLS) and Citizens Advice Bureau (CAB), offering services across family, civil and criminal law matters. In addition, as outlined previously, FCLC provides welfare rights assistance for persons located west of Albany Highway and along the coast. There are specialist and some generalist services (Perth located) that provide statewide assistance in certain matters³⁴.

8.2 Services with a physical presence in the region

Peel CLS and CAB are both located in Mandurah. Outreach services are set out in Table 20. Services provided as part of outreach are typically described as the provision of both discrete assistance and representation.³⁵

Table 20 Outreach and circuit services, Peel

LGA	Location	Type of Service	Service provider
Murray (S)	Pinjarra	Outreach	Peel CLS
Serpentine-Jarrahdale (S)	Across LGA	Outreach ³⁶	GCLC (family law, DVF and tenancy matters) SSCLS (disability discrimination, civil law and disability advocacy)
Mandurah (C)	Mandurah	Outreach	NSCLC (older people's rights)

8.3 What areas of law and what level of service are provided?

Family law and related areas

Table 21 shows categories of family and related areas of law that being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 21 Assistance provided in family law and related matters, Peel

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family law and relationships	CAB	Discrete assistance Facilitated resolution process	All Mediation property and parenting	No court representation
	Peel CLS	Discrete assistance Representation (ltd)	All	No court representation
	ALSWA	Discrete assistance Representation	All Outreach from Perth	Very ltd. divorce
	LAWA	Discrete assistance Representation	All	Representation is limited to successful grant of aid
	GCLC	Discrete assistance Facilitated resolution		No property

³⁴ Consumer Credit Legal Service, Employment Law Centre, Environmental Defenders Office, The Humanitarian Group, Law Access, Mental Health Law Centre, Street Law Centre, Tenancy WA, Women's Law Centre, Welfare Rights Advocacy Service, Youth Legal Services, Gosnells Community Legal Centre (child support and family law mediation), Sussex Street Community Law Service (Disability Discrimination Unit).

³⁵ ALSWA advise that they also provide services in family law, civil law and human rights law to all locations listed in the table, this is provided on an outreach basis through their Perth office.

³⁶ Service from Perth office

		process Representation (ltd)		
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	Currently very limited due to funding and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	SLC	Discrete assistance	Divorce and parenting to homeless or at risk of homelessness	No property
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women. Limited court representation by tele-link	No Property No representation at trials
Child protection	Peel CLS	Discrete assistance Other representation	Priority for high FDV	Initial advice Other casework
	ALSWA	Discrete assistance Representation	Care and Protection proceedings - from Perth	
	LAWA	Discrete assistance Representation	Care and Protection proceedings	Representation is limited to successful grant of aid
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders. Generally referral from DCP where there are migration issues - can provide discrete assistance through to representation depending on the circumstances.	Currently very limited due to funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a refugee background
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No trial work
Violence restraining orders	CAB	Discrete assistance	All	No court representation
	Peel CLS	Discrete assistance Representation (ltd)	All. Priority for disadvantaged and at risk women	
	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children
	LAWA	Discrete assistance Representation	VRO	Representation is limited to successful grant of aid
	GCLC	Discrete assistance Representation (ltd)		
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SLC	Discrete assistance	Homeless or at risk of homelessness	

	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No representation with contested/final hearings
	YLS	Discrete assistance	Children and young people (up to 25)	
Child support	Peel CLS	Discrete assistance Representation (Ltd)	Priority for high FDV	No tribunal or court representation
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	GCLC	Discrete Assistance Facilitated resolution process Representation	All	No court or tribunal representation

*Specialist services are shaded blue

Crime, traffic offences and related matters

Peel CLS and CAB both provide legal assistance for minor criminal matters and traffic offences. This assistance is described as limited casework. CAB advises that they will provide legal advice in criminal law matters. Some Perth metro specialist agencies will provide discrete legal assistance via phone advice or an online presence (THG, SLC and YLS). Law Access will accept pro bono applications for person facing serious and indictable offences. LAWA attend Mandurah Magistrates Court to provide a duty lawyer service. WRAS provides discrete assistance and representation (Ltd) in relation to social security prosecutions.

Civil law

Table 22 shows categories of civil law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table references gaps in services as identified by agencies.

Table 22 Assistance provided in civil law, Peel

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Accidents, compensation and insurance	CAB	Discrete assistance		No court representation
Consumer law /debt and credit	CAB	Discrete assistance	Contracts and debt	No court representation
	Peel CLS	Discrete assistance Representation (Ltd)	Credit and debt	No court representation
	LAWA	Discrete assistance		
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation No capacity to represent all who need it.
	LA	Assist with pro bono application		
	YLS	Discrete assistance	Children and young people (up to 25)	
Criminal injuries compensation claims	Peel CLS	Discrete assistance	Applications	Ongoing casework considered based on capacity
	ALSWA	Discrete assistance Representation	Applications outreach from Perth	
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	GCLC	Discrete assistance	Advice Prep of documents	No court representation
	THG	Discrete assistance	CaLD, new arrived,	Currently not doing this work

			refugees and humanitarian visa holders	due to funding restrictions and generally do a warm referral to other CLC services
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance	Disadvantaged and at risk women	
	YLS	Discrete assistance	Children and young people (up to 25)	
Discrimination, human rights and equal opps.	Peel CLS	Discrete assistance	Discrimination that intersects with other PCLS priorities such as FDV /tenancy	
	ALSWA	Discrete assistance Representation	Outreach from Perth	
	ELC	Discrete assistance Representation (Ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation Representation (PI)	CaLD, new arrived, refugees and humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns about treatment	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS-DDU	Discrete assistance Representation	Disability discrimination	
Government related issues (FOI, Administrative Review, Ombudsman)	Peel CLS	Discrete assistance		
	ALSWA	Discrete assistance	Outreach from Perth	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	CAB	Discrete assistance	Letters of administration	No court representation
	Peel CLS	Discrete assistance		No court representation
	ALSWA	Discrete assistance Representation	Outreach from Perth	
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	MHCLC	Discrete assistance		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS	Discrete assistance	Disability advocacy Serpentine - Jarrahdale	

Immigration and refugee ³⁷	LAWA	Discrete assistance Representation	Only in relation to D&FV matters.	Representation is limited to successful grant of aid.
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders – across all areas including FDV	
	LA	Assist with pro bono application	Lawyers for refugees network ³⁸	
Neighbours	CAB	Discrete assistance Facilitated resolution process	Legal advice Mediation	No court representation
	Peel CLS	Discrete assistance Facilitated resolution process	advice	
	GCLC	Facilitated resolution process		
Older people/ elder Abuse	CAB	Discrete assistance Facilitated resolution process	Legal advice Mediation	No court representation
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
Pensions/Allowances - NDIS	Peel CLS	Discrete assistance Representation		
	ALSWA	Discrete assistance		V ltd no assistance with appeals to AAT
	FCLC	Discrete assistance		
	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	LA	Pro bono application		Only for AAT
	WRAS	Discrete assistance Representation Discrete assistance Representation Ltd	Social Security/Family Assistance Social security prosecutions	Tribunal assistance AAT Tier 1 and 2 No court for Social Security prosecution matters
Tenancy and housing	CAB	Discrete assistance Facilitated resolution process		No court representation
	Peel CLS	Discrete assistance Representation (ltd)		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	TWA	Discrete assistance Representation (PI)		
Wills, estates and planning	CAB	Discrete assistance	Wills, EP and EPG, probate	No court representation
	LA	Pro bono application		Only contested
Work and employment	CAB	Discrete assistance Facilitated resolution process		No court representation
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	ELC	Discrete assistance Representation (ltd)	Unfair dismissal, general protections, minimum entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources No assistance in relation to worker's compensation, independent contractors, superannuation or tax Do not assist union members
	LA	Pro bono application		

*Specialist services are shaded blue

³⁷ Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

³⁸ THG is a member of the network

9 South West

9.1 Overview

There are four service providers physically located in this region³⁹. The Aboriginal Legal Service WA (ALSWA), Citizens Advice Bureau (CAB), Legal Aid WA (LAWA) and the South West Community Legal Centre (SWCLC). ALSWA, LAWA and CAB provide services across family, civil and criminal law matters. SWCLC provides legal services in relation to family and civil law matters. SWCLC also provides a mediation (facilitated resolution process) service and a court based restraining order referral program. They describe their target group as disadvantaged and vulnerable people across the South West region. CAB also provides a fee for service mediation program. SWCLC advise that they provide outreach across the region. FLC provides welfare rights assistance for persons located west of Albany Highway and along the coast. In addition, as outlined previously, there are specialist and some generalist services (Perth located) that provide statewide assistance in certain matters⁴⁰.

9.2 Services with a physical presence in the region

ALSWA, LAWA and SWCLC have offices located in Bunbury, in the City of Bunbury. CAB has an office located in Bunbury and in Busselton, in the Shire of Busselton. Outreach and circuit court services provided by agencies located within the region are set out in Table 23. Services provided as part of outreach are typically described as the provision of both discrete assistance and representation (i.e. an extension of the services provided from the regional office). ALSWA and LAWA both advise that as part of the circuit service they will also provide a legal advice service (discrete assistance) in addition to work undertaken as part of the circuit.⁴¹

Table 23 Outreach and circuit services, South West

LGA	Location	Type of Service	Service provider
Augusta- Margaret River (S)	Margaret River	Circuit Outreach	LAWA SWCLC
Busselton (C)	Busselton	Circuit Mediation and legal outreach Restraining order referral program	ALSWA, LAWA SWCLC SWCLC
Bridgetown-Greenbushes (S)	Bridgetown	Circuit Outreach	LAWA SWCLC
Manjimup (S)	Manjimup	Circuit Outreach Mediation and legal outreach	LAWA LAWA SWCLC
Collie (S)	Collie	Circuit Outreach	ALSWA, LAWA SWCLC
Harvey (S)	Harvey	Circuit Outreach	ALSWA, LAWA SWCLC
Bunbury (C)	Bunbury Regional Prison	Mediation and legal outreach	SWCLC

³⁹ Note tenancy services in this region are provided by Accord West.

⁴⁰ Consumer Credit Legal Service, Employment Law Centre, Environmental Defenders Office, The Humanitarian Group, Law Access, Mental Health Law Centre, Street Law Centre, Tenancy WA, Women's Law Centre, Welfare Rights Advocacy Service, Youth Legal Services, Gosnells Community Legal Centre (child support and family law mediation), Sussex Street Community Law Service (Disability Discrimination Unit).

⁴¹ ALSWA advise that they also provide services in family law, civil law and human rights law across all outreach locations that they service this is provided on an outreach basis through their Perth office.

9.3 What areas of law and what level of service are provided?

Family law and related areas

Table 24 shows categories of family and related areas of law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 24 Assistance provided in family law and related matters, South West

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family law and relationships	ALSWA	Discrete assistance Representation	All Outreach from Perth	Very ltd. divorce
	CAB	Discrete assistance Facilitated resolution process	All Mediation property and parenting	No court representation
	LAWA	Discrete assistance Representation	All areas	Representation is limited to successful grant of aid
	SWCLC	Discrete assistance Facilitated resolution process Representation (ltd)	All Facilitated resolution process – parenting and property issues Family Court Circuit duty lawyer service	No court representation unless duty lawyer service
	GCLC	Facilitated resolution process	Parenting	No property
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	This is currently very limited due to funding constraints and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	SLC	Discrete assistance	Divorce and parenting to homeless or at risk of homelessness	No property
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No Property No representation at trials
Child protection	ALSWA	Discrete assistance Representation	Care and Protection proceedings - outreach from Perth	
	LAWA	Discrete assistance Representation	Care and Protection proceedings	Representation is limited to successful grant of aid
	SWCLC	Discrete assistance	All areas	No court representation
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders. Generally, receive a referral directly from DCP where there are migration issues associated and in those cases can provide discrete assistance through to representation depending on the	This is currently very limited due to funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with

			circumstances	a Humanitarian Refugee background
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No trial work
Violence restraining orders	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children
	CAB	Discrete assistance		No court representation
	LAWA	Discrete assistance Representation	VRO	Representation is limited to successful grant of aid
	SWCLC	Discrete assistance Representation (Ltd)	All areas Assist with VRO applications FDV wrap around service Restraining Order Referral Program -Bunbury & Busselton Courts	No court representation
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No representation with contested/final hearings
	YLS	Discrete assistance	Children and young people (up to 25)	
Child support	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	SWCLC	Discrete assistance Representation	Advice Drafting documents	No court representation
	GCLC	Discrete Assistance Facilitated resolution process Representation	All	No court or tribunal representation

*Specialist services are shaded blue

Crime, traffic offences and related matters

ALSWA and LAWA both provide legal assistance including discrete assistance, duty lawyer and representation as local providers. CAB assistance is limited to advice only. ALSWA and LAWA provides outreach and circuit services (Table 22). ALSWA provides criminal law services in all indictable matters dealt with in the District and Supreme Court at every regional court sitting of those courts in Western Australia. The ALSWA will provide very limited assistance to clients applying for an extra-ordinary driver's licence. Some Perth metro specialist agencies will provide discrete legal assistance via phone advice or an online presence (THG, SLC and YLS). WRAS provides discrete assistance and representation (Ltd) in relation to social security prosecutions.

Law Access will accept pro bono applications for person facing serious and indictable offences.

Civil law

Table 25 shows categories of Civil Law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 25 Assistance provided in civil law, South West

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Accidents, compensation and insurance	CAB	Discrete assistance		No court representation
	SWCLC	Discrete assistance Representation (Ltd)	MVA, vehicle property damage, personal injury and related negligence (initial advice only for personal injury and negligence claims)	No court representation
Consumer law /debt and credit	CAB	Discrete assistance	Contracts and debt	No court representation
	LAWA	Discrete assistance		
	SWCLC	Discrete assistance Representation (Ltd)	Credit and debt Consumer complaints	No court representation
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation No capacity to represent every client we believe requires representation.
	LA	Assist with pro bono application		
	YLS	Discrete assistance	Children and young people (up to 25)	
Criminal injuries compensation claims	ALSWA	Discrete assistance Representation	Applications outreach from Perth	
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	SWCLC	Discrete assistance Representation (Ltd)		
	GCLC	Discrete assistance	Advice Prep of documents	No court representation
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	Currently not doing this work due to funding restrictions and generally do a warm referral to other CLC services for people approaching us for assistance
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance	Disadvantaged and at risk women	
	YLS	Discrete assistance	Children and young people (up to 25)	
Discrimination, human rights and equal opps.	ALSWA	Discrete assistance Representation	Outreach from Perth	
	ELC	Discrete assistance Representation (Ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and	

		Representation (PI)	humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns about treatment within the immigration detention centres	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS-DDU	Discrete assistance Representation	Disability discrimination	
Government related issues (FOI, Administrative Review, Ombudsman).	ALSWA	Discrete assistance	Outreach from Perth	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	CAB	Discrete assistance	Letters of administration	No court representation
	SWCLC	Discrete Assistance		No court representation
	ALSWA	Discrete assistance Representation	Outreach from Perth	
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	MHCLC	Discrete assistance		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
Immigration and refugee ⁴²	LAWA	Discrete assistance Representation	Only in relation to D&FV matters.	Representation is limited to successful grant of aid.
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders – across all areas including FDV	
	LA	Assist with pro bono application	Lawyers for refugees network ⁴³	
Neighbours	CAB	Discrete assistance Facilitated resolution process	Legal advice Mediation	No court representation
	SWCLC	Discrete assistance Facilitated resolution process	Legal Advice Mediation	No court representation
	GCLC	Facilitated resolution process		
Older people/ elder abuse	CAB	Discrete assistance Facilitated resolution process	Legal advice Mediation	No court representation
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid

⁴² Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

⁴³ THG is a member of the network

	SWCLC	Facilitated resolution process	Family disputes	
Pensions/Allowances - NDIS	ALSWA	Discrete assistance		V ltd no assistance with appeals to AAT
	SWCLC	Discrete assistance		No Court representation
	FCLC	Discrete assistance		
	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	LA	Assist with pro bono application		Only for AAT
	WRAS	Discrete assistance Representation Discrete assistance Representation Ltd	Social Security/Family Assistance Social security prosecutions	Tribunal assistance AAT Tier 1 and 2 Not court for Social Security Prosecution matters
Tenancy and housing	CAB	Discrete assistance Facilitated resolution process		No court representation
	Accord West	Discrete assistance Representation ⁴⁴		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	TWA	Discrete assistance		
	LA	Assist with pro bono application		Only contested
Wills, estates and planning	CAB	Discrete assistance	Wills, EPA/ EPG, Probate	No court representation
	SWCLC	Discrete assistance Representation (ltd)	Wills, probate, EPA, EPG and AHD	No court representation No drafting of wills
Work and employment	CAB	Discrete assistance Facilitated resolution process		No court representation
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	SWCLC	Discrete assistance Facilitated resolution process	Entitlements, unfair dismissal, bullying discrimination Mediation employer/ee and between employees.	No court representation
	ELC	Discrete assistance Representation (ltd)	Unfair dismissal, general protections, minimum entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources and funding. No assistance in relation to workers' compensation, independent contractors, superannuation or tax. Do not assist union members
	LA	Assist with pro bono application		

*Specialist services are shaded blue

⁴⁴ According to their website: http://www.accordwest.com.au/index.php?option=com_content&view=article&id=40&Itemid=42

10 Great Southern

10.1 Overview

There are four agencies physically located in this region, Albany Community Legal Centre (ACLC), Aboriginal Legal Service WA (ALSWA), Legal Aid WA (LAWA) and Southern Aboriginal Corporation, FV Prevention Legal Service (SAC). SAC provides assistance to ATSI clients seeking assistance in relation to FDV, child protection and criminal injuries compensation matters. ACLC, ALSWA and LAWA provide services across family, civil and criminal law matter types.

SSCLS advise that they provide assistance through their Welfare Rights Unit to people located between Perth to Albany. FCLC provides welfare rights assistance for persons located west of Albany Highway and along the coast.

In addition, as outlined previously, there are specialist services (Perth located) that provide statewide assistance in certain matters⁴⁵.

10.2 Services with a physical presence in the region

Service providers with a physical presence in the region (ACLC, ALSWA, LAWA and SAC) are all located in Albany.

Outreach and circuit court services provided by agencies located within the region are set out in Table 26. Services provided as part of outreach are typically described as the provision of both discrete assistance and representation (i.e. an extension of the services provided from the regional office). ALSWA and LAWA both advise that as part of the circuit service they will also provide a legal advice service (discrete assistance) in addition to work undertaken as part of the circuit.⁴⁶ In addition to the regular outreach services provided by ACLC outlined in Table 26, ACLC visits towns in the Lower Great Southern catchment area (Walpole, Kojonup, Wagin, Lake Grace, Lake King, Ravensthorpe, Hopetoun and Bremer Bay) for client appointments.

Table 26 Outreach and circuit services, Great Southern

LGA	Location	Type of service	Service provider
Denmark (S)	Denmark	Outreach	ACLC
Gnowangerup (S)	Gnowangerup	Circuit Outreach	ALSWA, LAWA ACLC
Plantagenet (S)	Mt Barker	Circuit Outreach	ALSWA, LAWA ACLC
Katanning (S)	Katanning	Circuit Outreach	ALSWA, LAWA ACLC
Ravensthorpe (S)	Ravensthorpe	Circuit	LAWA

10.3 What areas of law and what level of service are provided?

Family law and related areas

Table 27 shows categories of Family and related areas of law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

⁴⁵ Consumer Credit Legal Service, Employment Law Centre, Environmental Defenders Office, The Humanitarian Group, Law Access, Mental Health Law Centre, Street Law Centre, Tenancy WA, Women's Law Centre, Welfare Rights Advocacy Service, Youth Legal Services, Gosnells Community Legal Centre (child support and family law mediation), Sussex Street Community Law Service (Disability Discrimination Unit).

⁴⁶ ALSWA advise that they also provide services in family law, civil law and human rights law across all outreach locations that they service this is provided on an outreach basis through their Perth office.

Table 27 Assistance provided in family law and related matters, Great Southern

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family law and relationships	ACLCL	Discrete assistance Representation (Ltd)	All	No trial work
	ALSWA	Discrete assistance Representation	All Outreach from Perth	Very ltd. divorce
	LAWA	Discrete assistance Representation	All areas	Representation is limited to successful grant of aid
	GCLC	Facilitated resolution process	Parenting	No property
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	This is currently very limited due to funding constraints and generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	SLC	Discrete assistance	Divorce and parenting to homeless or at risk of homelessness	No property.
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No Property No representation at trials
Child protection	ACLCL	Discrete assistance Representation (Ltd)	All	No trial work
	ALSWA	Discrete assistance Representation	Care and Protection proceedings - outreach from Perth	
	LAWA	Discrete assistance Representation	Care and Protection proceedings	Representation is limited to successful grant of aid
	SAC	Discrete assistance Representation (Ltd)		No trial work
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders. Generally receive a referral directly from DCP where there are migration issues associated and in those cases can provide discrete assistance through to representation depending on the circumstances.	This is currently very limited due to funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No trial work
Violence restraining	ACLCL	Discrete assistance		No trial work

orders		Representation (ltd)		
	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children
	LAWA	Discrete assistance Representation	VRO	Representation is limited to successful grant of aid
	SAC	Discrete assistance Representation (ltd)		No trial work
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance Representation	All areas – disadvantaged and at risk women Limited court representation by tele-link	No representation with contested/final hearings
YLS	Discrete assistance	Children and young people (up to 25)		
Child support	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	ACLCL	Discrete assistance		Advice only
	GCLC	Discrete Assistance Facilitated resolution process Representation	All	No court or tribunal representation

*Specialist services are shaded blue

Crime, traffic offences and related matters

ALSWA and LAWA both provide legal assistance including discrete assistance, duty lawyer and representation as local providers. ACLC provides legal assistance including discrete assistance and limited representation throughout their catchment area. CLC assistance is limited to providing advice in relation to minor criminal matters. As noted in Table 25, ALSWA and LAWA also provide legal assistance as part of the court circuit services. ALSWA provides criminal law services in all indictable matters dealt with in the District and Supreme Court at every regional court sitting of those courts in Western Australia. Some Perth metro specialist agencies will provide discrete legal assistance via phone advice or an online presence (THG, SLC and YLS). WRAS provides discrete assistance and representation (ltd) in relation to social security prosecutions.

Law Access will accept pro bono applications for person facing serious and indictable offences.

Civil law

Table 28 shows categories of civil law that are being serviced by agencies located within the region. Also shown are Perth based agencies (shaded) who report that they offer services in the region. The table also references gaps in services as identified by agencies.

Table 28 Assistance provided in civil law, Great Southern

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Consumer law /debt and credit	ACLIC	Discrete Assistance Representation	All	
	LAWA	Discrete assistance		
	SWCLC	Discrete assistance	Advice Preparation of documents	No court representation
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation No capacity to represent every client we believe requires representation.
	LA	Assist with pro bono application		
	YLS	Discrete assistance	Children and young people (up to 25)	
Criminal injuries compensation claims	ACLIC	Discrete assistance		No court representation
	ALSWA	Discrete assistance Representation	Applications outreach from Perth	
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	GCLC	Discrete assistance	Advice Prep of documents	No court representation
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	Currently not doing this work due to funding restrictions and generally do a warm referral to other CLC services for people approaching us for assistance
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	WLC	Discrete assistance	Disadvantaged and at risk women	
	YLS	Discrete assistance	Children and young people (up to 25)	
Discrimination, human rights and equal opps.	ACLIC	Advice Representation	All	
	ALSWA	Discrete assistance Representation	Outreach from Perth	
	ELC	Discrete assistance Representation (ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation Representation (PI)	CaLD, new arrived, refugees and humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns about treatment within the immigration detention centres	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS-DDU	Discrete assistance Representation	Disability discrimination	

Government related issues (FOI, Administrative Review, Ombudsman).	ACLC	Advice only Referral		Representation
	ALSWA	Discrete assistance	Outreach from Perth	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	ALSWA	Discrete assistance Representation	Outreach from Perth	
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	MHCLC	Discrete assistance		
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	SSCLS	Discrete assistance	Disability advocacy	
Immigration and refugee ⁴⁷	LAWA	Discrete assistance Representation	Only in relation to D&FV matters.	Representation is limited to successful grant of aid.
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders – across all areas including FDV	
	LA	Assist with pro bono application	Lawyers for refugees network ⁴⁸	
	GCLC	Facilitated resolution process		
Older people/ Elder abuse	ACLC	Discrete assistance Representation (ltd)		
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
Pensions/Allowances - NDIS	ALSWA	Discrete assistance		no assistance with appeals to AAT
	FCLC	Discrete assistance Representation (ltd)	Welfare rights	
	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	LA	Assist with pro bono application		Only for AAT
	SSCLS	Discrete assistance Representation (ltd)	Welfare rights	
	WRAS	Discrete assistance Representation Discrete assistance Representation Ltd	Social Security/Family Assistance Social security prosecutions	Tribunal assistance AAT Tier 1 and 2 No court for Social Security Prosecution matters
Tenancy and housing	ACLC	Discrete assistance Representation	All	
	SLC	Discrete assistance	Homeless or at risk of homelessness	
	TWA	Discrete assistance		

⁴⁷ Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

⁴⁸ THG is a member of the network

		Representation (PI)		
Wills, estates and planning	ACLC	Discrete assistance Representation	Wills, EPA, EPG, AHD (eligibility criteria applies)	
	LA	Assist with pro bono application		Only contested
Work and employment	ACLC	Advice Representation		
	LAWA	Discrete assistance Representation		Representation is limited to successful grant of aid
	ELC	Discrete assistance Representation (ltd)	Unfair dismissal, general protections, minimum entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources and funding No assistance in relation to worker's compensation, independent contractors, superannuation or tax Do not assist union members
	LA	Assist with pro bono application		

*Specialist services and outside services are shaded blue

11 Perth metropolitan

11.1 Overview

The Perth metropolitan area is serviced by ALSWA, LAWA, Law Access, Djinda and a combination of seven generalists and ten specialist community legal centres (CLCs). Table 29 outlines the generalist and specialist CLCs.

Table 29 Community legal centres in Perth

Generalist	Specialist
Citizens Advice Bureau (CAB)	Consumer Credit Legal Service (CCLS)
Fremantle Community Legal Centre (FCLC)	Employment Law Centre (ELC)
Gosnells Community Legal Centre (GCLC)	The Humanitarian Group (THG)
Midland Information Debt and Legal Advocacy Service (MIDLAS)	Environmental Defenders Office (EDO)
Northern Suburbs Community Legal Centre (NSCLC)	Mental Health Law Centre (MHLC)
Southern Communities Advocacy Legal Education Service (SCALES)	Street Law Centre WA (SLC)
Sussex Street Community Law Service (SSCLS)	Tenancy WA (TWA)
	Women's Law Centre (WLC)
	Welfare Rights & Advocacy Service (WRAS)
	Youth Legal Service (YLS)

Some generalist CLCs also have specialist programs offering assistance beyond their local catchment areas:

- GCLC – Child support, mediation services
- FCLC, WRAS and SSCLS - provide welfare rights services across the state between the three agencies
- NSCLC – Older Persons Rights Service, WREN
- SCALES – Human Rights Clinic
- SSCLS – Disability Discrimination Unit

Some specialist services are directed at particular client groups providing generalist legal assistance to specific client groups (for example Street Law or Youth Legal Services). Other specialist services provide both generalist and specialist services to a specific client group, for example The Humanitarian Group which is a specialist service provides generalist assistance to its clients as well as specialist legal and migration advice and assistance.

11.2 Services with a physical presence in the region

Table 30 shows the physical location of legal assistance services offices located within the Perth metropolitan area. This includes head offices and office branches⁴⁹. As can be seen most offices are located within Perth City - apart from ALSWA and LAWA these are all specialist services.

Table 30 Physical location of head offices and branch offices, Perth

LGA	Service provider	Office location
Armadale (C)	CAB, GCLC	Armadale
Fremantle (C)	CAB, FCLC	Fremantle
Gosnells (C)	GCLC	Gosnells
Joondalup (C)	CAB, NSCLC	Joondalup
Kwinana (T)	CAB	Kwinana
Perth (C)	ALSWA, CCLS, CAB, ELC, LAWA, MHLAC, WRAS, YLS	Perth City
	EDO	West Perth
	SLC, TWA, WLC	East Perth
	LA	Crawley
Rockingham (C)	CAB, SCALES	Rockingham
Stirling (C)	NSCLC	Mirrabooka
Swan (C)	MIDLAS, CAB	Midland
Victoria Park (T)	AFLS, SSCLS	East Victoria Park
	THG	Victoria Park
Vincent (C)	Djinda	Leederville

⁴⁹ Services who provide outreach but not a specific office that is regularly serviced are identified in Table 31.

Table 31 summarises duty lawyer and outreach services provided in the Perth metro area. Those specialist agencies with a Statewide brief who offer services across all of the Perth metro LGAs are not included. Also, the geographical reach of generalist services is not included. The ALSWA advises that due to funding cuts they are no longer able to provide duty lawyer or court services to clients other than those appearing in the Perth central and Armadale Magistrates and Children’s Court.

Table 31 Duty lawyer and outreach services, Perth

LGA	Location	Type of service	Description	Service provider
Armadale (C)	Armadale	Duty lawyer	Magistrates Court, Children’s Court Magistrates Court – VRO, tenancy	ALSWA, LAWA GCLC
		Outreach	Tenancy, victim support program, family law (property/children) child support, financial counselling, community and family dispute mediation	GCLS
			Tenancy, welfare rights, disability discrimination, civil and financial counselling	SSCLC
Belmont (C)	Belmont	Outreach	Family, civil and minor criminal, disability advocacy and financial counselling	SSCLS
Fremantle (C)	Fremantle	Duty lawyer	Magistrates Court, Children’s Court Magistrates Court – VRO, tenancy	LAWA FCLC
		Outreach	Family, civil, criminal, tenancy	SLC
Joondalup (C)	Joondalup	Duty lawyer	Magistrates Court, Children’s Court	LAWA
		Outreach	Criminal, civil and Women’s Resource Engagement Network (WREN)	GCLC
Kwinana (T)		Outreach	Student law clinic, FDV legal assistance, tenancy, VRO	SCALES
Perth (C)	Perth	Duty lawyer	Magistrates Court, Northbridge lock up Family Court, Children’s Court, AAT Magistrates Court - Tenancy	ALSWA, LAWA LAWA TWA, WRAS
		Outreach	Northbridge x 2, East Perth x 1 Family, civil, criminal, tenancy	SLC
			Perth Family Relationship Centre	SCALES, SSCLS, FCLC, WLC
Rockingham (C)	Rockingham	Duty lawyer	Magistrates Court, Children’s Court Magistrates Court, Tenancy	LAWA SCALES
		Outreach	Student law clinic, FDV legal assistance, tenancy, VRO	SCALES
Swan (C)	Midland	Duty lawyer	Magistrates Court, Children’s Court Magistrates Court, VRO, tenancy	LAWA MIDLAS
		Outreach	Family, civil law	SSCLS
			Family, VRO, victim support, child protection, child support, criminal injuries	Djinda
			Midland Family Relationship Centre	SSCLS

11.3 What areas of law and what level of service are provided?

Family law and related services

Table 32 shows categories of family and related areas of law that are being serviced by generalist and specialist (highlighted) agencies located within the region.

Table 32 Assistance provided in family law and related matters, Perth

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Family law and relationships	ALSWA	Discrete assistance Representation	All	Very ltd. divorce
	LAWA	Discrete assistance Facilitated dispute resolution Duty lawyer Representation	All	Representation is limited to successful grant of aid
	CAB	Discrete assistance Facilitated dispute resolution Representation (ltd)	All Mediation for property and parenting	No court representation
	Djinda	Discrete Assistance Representation (ltd) Representation	All	Limited court representation
	FCLC	Discrete assistance Representation (ltd) Facilitated dispute resolution	Children, Divorce Property, Child support, Mediation -property	No court Representation
	GCLC	Discrete assistance Representation Facilitated resolution process	All Property – Advice and casework Divorce – Court rep limited to complex matters involving CaLD May represent client in Family Court up to and including trial (but trial work is rare)	Not ongoing and complex property matters Advice only for children matters by volunteer evening legal service.
	THG	Discrete assistance	All areas to CaLD, new arrived, refugees and humanitarian visa holders	This is currently very limited due to funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	All areas	Difficult to successfully place matters which involve litigation due to cost and duration of proceedings
	MIDLAS	Discrete assistance Facilitated resolution process Representation	Parenting Consent orders Appearances in Midland and Perth Courts	No property
	NSCLC	Discrete assistance Representation (ltd)	All	Property – only advice No court representation
SCALES	Discrete assistance Duty lawyer	Children Ltd property advice	No ongoing for PFRC clients outside Kwinana and Rockingham.	

		Representation		No complex property No complex court representation
	SLC	Discrete assistance Representation (Ltd)	VRO, divorce and parenting and property advice and referral to the homeless or at risk of homelessness	No property. No court representation
	SSCLS	Discrete assistance Representation (Ltd)	All	No child support Property – one off advice only Court rep limited No trials
	WLC	Discrete assistance Facilitated resolution process Representation (Ltd) Representation	All areas – disadvantaged and at risk women	Property one off advice only Limited court representation
Child protection	ALSWA	Discrete assistance Representation	Care and Protection proceedings	
	Djinda	Discrete Assistance Representation (Ltd) Representation	All	Limited court representation
	FCLC	Discrete assistance	All	No court representation
	LAWA	Discrete assistance Duty lawyer Facilitated resolution process Representation	Care and Protection proceedings	Representation is limited to successful grant of aid
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders. Generally receive a referral directly from DCP where there are migration issues associated and in those cases can provide discrete assistance through to representation depending on the circumstances.	This is currently very limited due to funding constraints and we generally only assist with the migration related component or where there are clear indicators of vulnerability including torture and trauma for someone with a Humanitarian Refugee background
	LA	Assist with pro bono application	Will prioritise ATSI	Very difficult to place these matters
	NSCLC	Discrete assistance Representation (Ltd)		No court representation
	SLC	Discrete assistance Representation (Ltd) Representation	Homeless or at risk of homelessness	Representation provided where client experiences vulnerabilities and is waiting for legal aid grant approval
	WLC	Discrete assistance Representation (Ltd) Representation	Disadvantaged and at risk women	Limited court representation
VRO	ALSWA	Discrete assistance Representation	Assist with VRO application via duty lawyer	Very limited Only applicants and prioritise women and children
	Djinda	Discrete Assistance Representation (Ltd) Representation	All	Limited court representation
	LAWA	Discrete assistance Facilitated resolution process Duty lawyer Representation	Domestic Violence Unit	Representation is limited to successful grant of aid

	CAB	Discrete assistance	VRO	No court representation
	FCLC	Discrete assistance Duty Lawyer Representation	VRO	Not perpetrators
	GCLC	Discrete assistance Duty Lawyer Representation		Not perpetrators
	MIDLAS	Discrete assistance Facilitated resolution process Representation		Not perpetrators
	NSCLC	Discrete assistance Representation	In addition to general practice SDVU provides assistance to disadvantaged and at risk women	Representation limited at Mirrabooka and Joondalup offices
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders and where migration issues are involved	
	SCALES	Discrete assistance Facilitated resolution process Representation		
	SLC	Discrete assistance Representation (ltd)	Homeless or at risk of homelessness	No court representation
	SSCLS	Discrete assistance Representation	Applicants and or respondents	Ltd court representation for contested maters
	WLC	Discrete assistance Representation	Disadvantaged and at risk women	Ltd court representation
	YLS	Discrete assistance Representation	Children and young people (up to 25)	Ltd court representation
Child support	LAWA	Discrete assistance Representation (ltd)		No representation
	FCLC	Discrete Assistance Facilitated resolution process Representation	Vulnerable clients	Ltd court representation
	GCLC	Discrete Assistance Facilitated resolution process Representation (ltd)	All	No court or tribunal representation
	SLC	Discrete Assistance Representation (ltd)	Homeless and those at risk of homelessness	

*Specialist services are shaded blue

Crime, traffic offences and related matters

ALSWA and LAWA provide discrete assistance and representation in relation to:

- Serious/Indictable offences in the District Court and Supreme Court
- Magistrate's Court
- Children's court
- Traffic offences
- Issues relating to arrest and bail and police powers
- Coroners court matters.

ALSWA advise that their ability to provide representation has been impacted by the cut of funding for complex matters which leaves clients at a disadvantage in their ability to prepare defences and respond to charges.⁵⁰ As noted ALSWA also advise that they have had to cease providing court services to all metro courts apart from Armadale and Perth. The ALSWA will provide very limited assistance to clients applying for an extra-ordinary driver's licence.

LAWA operates an in-house criminal practice which provides duty lawyer services, an appeals team, youth law team, criminal grants team and prison visiting service. They provide a duty lawyer service to all Perth metropolitan courts including Northbridge. The duty lawyer service is currently limited in relation to traffic offences⁵¹ which carry a possible penalty of imprisonment. Duty lawyers will not assist with extraordinary driver's licences.

Ongoing representation is subject to a successful grant of aid. LAWA provides a statewide dedicated advice line for prisoners as well as regular visits to metro prisons. It also operates a statewide information line.

WRAS provides discrete assistance and representation (ltd) in relation to social security prosecutions. Includes tribunal work but not court work

The following CLCs advise that they provide legal assistance with minor criminal (Magistrate's Court) and traffic matters:

- CAB – advice only
- FCLC – advice, pleas in mitigation, spent convictions
- THG – advice
- Law Access – will accept pro bono applications for person facing serious and indictable offences and with coronial matters
- MHLCWA – advice and representation but not matters for which the penalty is a fine only.
- NSCLC – Joondalup office only. Advice provided
- SCALES – advice and representation in Children's Court, fines and infringements
- SLC – advice, Representation (ltd), and Representation in limited circumstances - fines and infringements and police complaints
- SSCLS – advice, pleas in mitigation, defended trials (ltd), fines and infringements and police complaints
- YLS – advice, limited representation in Perth Magistrate and Children's Courts, initiate appeals to Court of Appeal, spent convictions.

⁵⁰ *ibid.*

⁵¹ This restriction does not apply to duty lawyer services in the Children's Court.

Civil law

Table 33 shows categories of civil law that are serviced by Perth generalist and specialist agencies. (shaded).⁵²

Table 33 Assistance provided in civil law, Perth

Category	Service provider	Level of service provided	Areas covered	Gaps identified by the service provider
Accidents, compensation and insurance	LAWA	Discrete assistance	MVA – property only	No personal injury
	CAB	Discrete assistance	Personal injury	
	FCLC	Discrete assistance	Evening legal advice service only	
	GCLC	Discrete assistance	MVA - Volunteer Legal Service only	No personal injury No court representation
	NSCLC	Discrete assistance Representation (Ltd)	MVA - property only (limited advice)	No personal injury
	SSCLS	Discrete assistance	MVA - property damage only	
	SLC	Discrete assistance and referral Discrete assistance Representation (Ltd)	Personal injury claims MVA property damage	
Business	YLS	Discrete assistance Representation (Ltd)		No court representation
	FCLC	Discrete assistance	Evening legal advice service	
Consumer law /debt and credit	LA	Assist with pro bono application		
	LAWA	Discrete assistance		
	CAB	Discrete assistance	Consumer, contracts, debts	
	CCLS	Discrete assistance Representation	Consumer, banking, finance	Limited court representation No capacity to represent every client requiring representation.
	FCLC	Discrete assistance	Debt – Day and evening legal advice service only	Not consumer
	GCLC	Discrete assistance	Consumer and Debt - Volunteer Legal Service only	
	LA	Assist with pro bono application	Banking, finance, loans, bankruptcy, breach of contract	
	MIDLAS	Discrete assistance	Financial counselling program for consumer law, debt, credit and bankruptcy	
	NSCLC	Discrete assistance Representation (Ltd)	Consumer and debt Minor contractual/minor building	V limited court representation No complex matters
	SCALES	Discrete assistance Representation (Ltd)		No court representation
	SLC	Discrete assistance Representation (Ltd)	Debts, Bankruptcy	
SSCLS	Discrete assistance Representation (Ltd)	Debt, consumer contracts, minor contracts, finance, loans and bankruptcy	Ltd court representation	

⁵² LAWA advises that it provides discrete assistance and representation also in tribunals such as SAT and AAT as well as Federal and Federal Circuit Court through a self-represented litigants service. It also operates a statewide information line.

	THG	Discrete assistance	Debt	Not currently providing this service due to funding restrictions unless related to a claim relating to a migration matter
	YLS	Discrete assistance Representation (Ltd)	Consumer contracts	
Copyright and IP	LA	Assist with pro bono application		
Criminal injuries compensation claims	ALSWA	Discrete assistance Representation	Applications	
	Djinda	Discrete Assistance Representation (Ltd)	All	
	LAWA	Discrete assistance Representation	Applications	Representation is limited to successful grant of aid.
	FCLC	Discrete assistance		
	GCLC	Discrete assistance Representation (Ltd)	Advice Prep of documents	
	MHLC	Discrete assistance Representation		
	MIDLAS	Discrete assistance		
	NSCLC	Discrete assistance Representation	Advice Prep of documents Representation if required in court	
	SCALES	Discrete assistance Representation (Ltd)		
	SSCLS	Discrete assistance	Advice Documents prep Applicants and respondents	
	THG	Discrete assistance	CaLD, new arrived, refugees and humanitarian visa holders	Currently not doing this work due to funding restrictions and generally do a warm referral to other CLC services for people approaching us for assistance
	LA	Assist with pro bono application		
	SLC	Discrete assistance Representation (Ltd)		
	WLC	Discrete assistance Representation (Ltd)		
	YLS	Discrete assistance	Applicants and respondents	
Discrimination, human rights and Equal opps.	ALSWA	Discrete assistance Representation	Outreach from Perth	
	ELC	Discrete assistance Representation (Ltd)	Discrimination and equal opportunity matters in relation to employment	Representation is limited due to lack of resources and funding
	THG	Discrete assistance Representation Representation (PI)	CaLD, new arrived, refugees and humanitarian visa holders particularly where there are immigration issues including cancellation of visas and indefinite detention or concerns about treatment within the immigration detention centres	

	LA	Assist with pro bono application		
	SLC	Discrete assistance Representation (Ltd)		
	SCALES	Discrete assistance Representation (Ltd)	Juvenile justice, prisons, HA policies and housing	
	SSCLS DDU	Discrete assistance Facilitated resolution representation	Disability discrimination Housing Authority polices and housing Will assist with pro bono applications	No Federal Court
Environment	EDO	Discrete assistance Representation		Not Native Title
	LA	Assist with pro bono application		
Government related issues (FOI, Administrative Review, Ombudsman).	ALSWA	Discrete assistance	Outreach from Perth	
	LA	Assist with pro bono application		
	SLC	Discrete assistance Representation (Ltd)	FOI	
	FCLC	Discrete assistance	In relation to welfare rights	
	SSCLS	Discrete assistance	FOI, Cth/State; financial, insurance, Ombudsman and HADSCO	
	THG	Discrete assistance Representation Representation (PI)	Priority and substantial area of work	
	WRAS	Discrete assistance Representation		
Health and mental health	ALSWA	Discrete assistance Representation		
	LAWA	Discrete assistance Representation (Ltd)		Representation is limited to successful grant of aid
	FCLC	Discrete assistance	Med negligence - Evening legal advice service only	
	MHCLC	Discrete assistance Representation	Involuntary and voluntary patients MHA and MHS Tribunal reviews Guardianship and EPG	
	MIDLAS	Discrete assistance Representation	Guardianship	SAT (Ltd representation)
	NSCLC	Discrete assistance Representation (Ltd)	Guardianship	
	SLC	Discrete assistance Representation (Ltd)	Guardianship & Administration	Limited tribunal representation
	SSCLS	Discrete assistance Representation (Ltd)	All areas Guardianship/ Administration/ HADSCO	
Immigration and refugee ⁵³	LAWA	Discrete assistance Representation	Only in relation to D&FV matters.	Representation is limited to successful grant of aid.
	SCALES	Discrete assistance Representation (Ltd)		
	THG	Discrete assistance Representation	CaLD, new arrived, refugees and humanitarian visa holders – across all areas including FDV	
	LA	Assist with pro bono	Lawyers for refugees	

⁵³ Law Access identifies representation at appeal level is very limited. THG advises it provides assistance with review of decisions.

		application	network ⁵⁴	
Neighbours	CAB	Discrete assistance Facilitated resolution process	Disputes, dividing fences	No court representation
	FCLC	Discrete assistance Facilitated resolution process	Div. fences	
	GCLC	Facilitated resolution process		
	SSCLS	Discrete assistance	Disputes, div fences	
Older people /elder abuse	LAWA	Discrete assistance Representation (Ltd)		Representation is limited to successful grant of aid
	NSCLC	Discrete assistance Representation	All Ltd representation in SAT	No resources to represent in District or Supreme Court
Pensions/Allowances - NDIS	ALSWA	Discrete assistance		no assistance with appeals to AAT
	LAWA	Discrete assistance Representation		Only on grant of aid for Tier 2 AAT review. NDIS limited to complex and novel AAT reviews
	FCLC	Discrete assistance Representation		Not prosecution Complex assessments
	LA	Assist with pro bono application		Only for AAT
	MIDLAS	Discrete assistance Representation		NDIS (limited AAT) DSP
	SCALES	Discrete assistance		No court representation
	SLC	Discrete assistance		
	SSCLS	Discrete assistance Representation	All Social Security prosecutions	
	WRAS	Discrete assistance Representation Discrete assistance Representation Ltd	Social Security/Family Assistance Social security prosecutions	Tribunal assistance AAT Tier 1 and 2 Not court for Social Security Prosecution matters
Taxation & super	FCLC	Discrete assistance	Evening legal advice service only	
	SLC	Discrete assistance Representation (Ltd)	Early release superannuation	
Tenancy & housing	LAWA	Discrete assistance	Tenancy, rent to buy, repossessions	
	CAB	Discrete assistance		
	FCLC	Discrete assistance Duty Lawyer ⁵⁵ Representation (Ltd)	All Court clinic Fremantle	Not landlords
	GCLC	Discrete assistance Representation (Ltd)	Court clinic Armadale	
	MIDLAS	Discrete assistance Facilitated dispute resolution Duty Lawyer ⁵⁶ Representation (Ltd)	Court clinic Midland	
	NSCLC	Discrete assistance Duty Lawyer ⁵⁷	Only tenants	Need for funding for social/public housing

⁵⁴ THG is a member of the network

⁵⁵ This refers to duty advocacy service at Magistrates Court tenancy list

⁵⁶ This refers to duty advocacy service at Magistrates Court tenancy list

		Representation (Ltd)		
	SCALES	Discrete assistance Duty Lawyer ⁵⁸ Representation (Ltd)		
	SLC	Discrete assistance Representation (Ltd)		
	SSCLS	Discrete assistance Representation	All	
	TWA	Discrete assistance Duty Lawyer ⁵⁹ Representation Representation (PI)	Duty service at Perth	
	WRAS	Discrete assistance Representation (Ltd)		
Wills, estates & planning	CAB	Discrete assistance Representation (Ltd)	Wills, EPA, EPG, AHD, probate	No court representation
	FCLC	Discrete assistance	Evening legal advice service only	
	LA	Assist with pro bono application		Only contested
	NSCLC	Discrete assistance Representation (Ltd)	Advice and preparation of EPA & EPG	
	SLC	Discrete assistance Representation (Ltd)	Claims under <i>Family Provisions Act</i>	
Work and employment	LAWA	Discrete assistance		Representation is limited to successful grant of aid
	CAB	Discrete assistance		No court representation
	ELC	Discrete assistance Representation (Ltd)	Unfair dismissal, general protections, minimum entitlements, breach of contract, redundancy, bullying, EO and OSH	Representation is limited due to lack of resources and funding No assistance in relation to workers' compensation, independent contractors, superannuation or tax Do not assist union members
	FCLC	Discrete assistance	Evening legal advice service only	
	LA	Assist with pro bono application		
	SLC	Discrete assistance	State employment law issues	
Other	LA	Assist with pro bono application	Animal welfare, indigenous corps., NFP Assoc. and clubs, conveyancing, TP	
	SLC	Discrete assistance Discrete assistance Representation (Ltd) Police and law reform submissions	Police complaints Fines and Infringements	
	YLS	Discrete assistance	Leaving home	

*Specialist services are shaded blue

⁵⁷ This refers to duty advocacy service at Magistrates Court tenancy list

⁵⁸ This refers to duty advocacy service at Magistrates Court tenancy list

⁵⁹ This refers to duty advocacy service at Magistrates Court tenancy list